

July 2011

FAQ: Air Quality Complaints

How do I register an air quality complaint?

Complaints can be made by calling your local DEC office or submitting them online at:

<https://myalaska.state.ak.us/dec/air/airtoolsweb/ComplaintAdd.aspx>.

The online form allows you to stay anonymous and to attach documents, such as photos, if you wish to include those with your complaint. When making a complaint online please be as detailed as possible.

Why should I make a complaint?

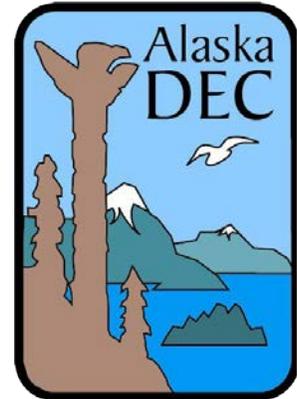
While DEC is aware of most of the air quality issues in the state, we cannot be everywhere all the time. When you tell us about a situation you are concerned about, we will take appropriate action to determine if air quality standards are being violated.

What happens to my complaint once it is made?

An investigator will review your complaint and, if necessary, make a site visit. Complaints are logged, so if there are multiple complaints over time about a particular site or situation, DEC can take action based on a recurring pattern.

Can we get an inspector to visit during a likely problem time?

DEC will work with a complainant to determine the best time to make an inspection. Inspection timing also depends on staff availability.



**Alaska
Department of
Environmental
Conservation**

**Division of Air
Quality**

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