## Best Practices Score Eek SPRING 2019

|           | Category                              | O&M Scoring Criteria   | Possible | Score | Explanation of Score  | How to Improve Score  | Contact   |
|-----------|---------------------------------------|--|----------|-------|---|---|---|
|           | Operator<br>Certification             | Utility has more than one operator certified to the level of the water system  Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution | 10<br>7  | 3     | System Classification: Water Treatment 2 Primary Operator: Adolph Carter Certification Level: WT1 Backup Operator: No record of a backup operator Certification Level: N/A Certification Level: N/A Adolph Carter has the required CEUs to renew his certificate and needs to pay the renewal fee by 12/31/2019. Adolph Carter needs to take and pass the WT2 exam. A backup operator needs to be identified and take and pass the WT1 exam. Please see the enclosed flier with more information about certification. | ADEC Operator   |   |
|           |                                       | Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator   | 5        |       |   | exam. Please see the enclosed flier with more information   | Certification<br>Program<br>465-1139                        |
| Technical |                                       | Utility has one or more operators certified at some level in water treatment or distribution   | 3        |       |   |   |   |
|           |                                       | Utility has no certified operators   | 0        |       | correct level. There is no backup operator identified.  |   |   |
|           | Preventive<br>Maintenance<br>Plan     | Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified  | 25       | 25    | The operator is performing important maintenance on a regular basis and keeping records. Each quarter, the operator is submitting maintenance   | Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.  | Bob White<br>YKHC RMW<br>543-6428                           |
|           |                                       | Utility has a written PM plan; performance of PM and record keeping are not consistent   | 15       |       |   |   |   |
|           |                                       | Utility has no PM plan or performs no PM   | 0        |       | records to the assigned RMW.  |   |   |
|           | Compliance                            | Utility had no Monitoring and Reporting violations during the past year  | 10       | 10    | Reporting violations in 2018. Excellent job - keep up the good work!  | The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner. | Chris Secary<br>ADEC Drinking<br>Water Program<br>269-7518  |
|           |                                       | Utility had up to five Monitoring and Reporting violation during the past year   | 5        |       |   |   |   |
|           |                                       | Utility had more than five Monitoring and Reporting violation during the last year   | 0        |       |   |   |   |
| rial      | Utility<br>Management<br>Training     | A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years                               | 5        | 5     | John Friendly attended Elected Officials training on 12/2/2016.   | To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.   | Ben Anderson-<br>Agimuk<br>DCRA RUBA<br>Program<br>543-3841 |
| anage     | Meetings of<br>the Governing<br>Body  | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator  | 5        | 0     | minutes for June 2018, July 2018, August 2018,<br>September 2018, and October 2018Therefore, city<br>meetings cannot be verified.   | The governing body needs to meet according to local ordinance and submit minutes to RUBA. The meeting minutes should document that a report was made by the operator to the governing board.                  |   |
| Σ         |                                       | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements  | 2        |       |   |   |   |
|           |                                       | The utility owner's governing body does not meet   | 0        |       |   |   |   |
|           | Budget                                | Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body   | 15       | 10    | The Utility owner and the Utility have adopted a budget, but monthly financial reports and meeting minutes have not been provided. Therefore, it cannot be determined if there budget is being implemented.   | Provide RUBA with monthly financial reports and meeting minutes that demonstrate the council is reviewing the monthly financial reports.  |   |
|           |                                       | Either the Utility or the Utility owner has adopted and implemented a budget, the other has not  | 13       |       |   |   |   |
|           |                                       | Either the Utility or the Utility owner has adopted a budget, but it is not being implemented  | 10       |       |   |   |   |
|           |                                       | Utility owner and the Utility have not adopted a budget  | 0        |       |   |   |   |
|           | Revenue                               | Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account   | 20       | 0     | financial reports for June 2018, July 2018, August 2018, September 2018, and October 2018. Therefore, utility revenue vs expenditures cannot be determined.   | Provide RUBA with monthly financial reports.  |   |
| ial       |                                       | Utility is collecting revenue sufficient to cover expenses   | 15       |       |   |   |   |
| anc       |                                       | Utility has a fee schedule and a collection policy that is followed  | 5        |       |   |   |   |
| Financial |                                       | Utility has no fee structure or collection policy  | 0        |       |   |   |   |
|           | Worker's<br>Compensation<br>Insurance | Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place  | 5        | 5     | •   | Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.   |   |
|           |                                       | Utility has a current worker's compensation policy in place for all employees  | 2        |       |   |   |   |
|           |                                       | Utility has no worker's compensation policy  | 0        |       |   |   |   |
|           | Payroll Liability<br>Compliance       | Utility has no past due tax liabilities and is current with all tax obligations  | 5        | 5     |   | Full points have been awarded. Continue to submit timely reports and payments to maintain these points.   |   |
|           |                                       | Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations  | 2        |       |   |   |   |
|           |                                       | Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed  | 0        |       |   |   |   |
|           | CIP O&M Score                         | 3 SDS O&M Score 10 TOTAL SCORE   | 6        | 3     |   |   |   |