## Best Practices Score Igiugig FALL 2019

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	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact	
	Operator Certification	Utility has more than one operator certified to the level of the water system Primary operator is certified to the level of the water system and the backup operator holds	10	3	System Classification: Water Treatment 1 Primary Operator: Dave Hostetter	Sheryl Wassillie needs 3.0 CEUS by 12/31/20 to renew her WTP certificate. She needs to apply for WT1 if she has accrued enough experience. Dave Hostetter needs to take and pass the WT1 exam. Please see enclosed flier with more information about certification.	ADEC Operator Certification Program 465-1139	
		some level of certification in water treatment or distribution Primary operator is certified to the level of the water system and the backup operator holds	,		Certification Level: Operator holds no current certification			
		no certification or there is no backup operator	5		Backup Operator: Sheryl Wassillie Certification Level: WT P			
		Utility has one or more operators certified at some level in water treatment or distribution	3					
nical		Utility has no certified operators	0		Sheryl Wassillie holds certification but not at the correct level. Dave Hostetter holds no certification.			
Tecł	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	maintenance or isn't keeping records of have a Preventative Maintenan	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the	Theo Graber ADEC RMW 269-7571	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			completed plan must be submitted to your assigned RMW each		
		Utility has no PM plan or performs no PM	0			quarter.		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	The utility had 0 Drinking Water Monitoring and Reporting violations in 2018. Excellent job - keep up the good work!		Leah Vansandt ADEC Drinking Water Program 269-7653	
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
anagerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Stacie Garrison attended Organizational training on 2/5/2018.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	Minutes show the utility's governing body meets regularly and receives a report from the operator. To maintain full points, the governing body must continue to meet according to ordinance and provide RUBA with meeting minutes.			
Σ		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
		The utility owner's governing body does not meet	0				Casey Dschaak DCRA RUBA Program 842-1969	
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15 3 0		Full points have been awarded. Continue to provide monthly financial reports to RUBA for verification.		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	Financial reports show the utility is not collecting sufficient revenue to cover operating expenses; the utility follows a fee schedule/collection policy.	To receive additional points, the utility needs to provide monthly financial reports to RUBA and demonstrate sufficient revenue and subsidy to cover the utility's expenses.		
ial		Utility is collecting revenue sufficient to cover expenses	15					
anc		Utility has a fee schedule and a collection policy that is followed	5					
Financial		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.		
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
		Utility has no past due tax liabilities and is current with all tax obligations	5	5	Verified July 2019 Full points have been awarded. Continue to submit reports and payments to maintain these points.	Full points have been awarded. Continue to submit timely		
	Payroll Liability Compliance	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0					
	CIP O&M Score	8 SDS O&M Score 11 TOTAL SCORE	68	3				