# **CROWLEY**

## Ocean Ranger Access Status Report

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Prepared for

Alaska Department of Environmental Conservation

By

**Crowley Marine Services** 

#### Background:

In 2006, Alaska voters passed Ballot Measure 2 creating an Ocean Ranger program within the Alaska Department of Environmental Conservation (DEC) that became law in December 2006. Alaska is the first and only state to require U.S. Coast Guard licensed marine engineers on board vessels to act as independent observers monitoring state and federal environmental and marine discharge requirements. Ocean Rangers also check that passengers and crew are protected from improper sanitation, health, and safety practices. This program is run by the Commercial Passenger Vessel Environmental Compliance Program ("Cruise Ship Program"), which contracted with Crowley Marine Services for assistance in managing the program during the 2008 season.

In the beginning of June 2008, DEC and Crowley received reports from several individual ocean rangers about problems with access on the cruise ships that they were responsible for monitoring. Full access to most areas on a vessel is critical to the success of the ocean ranger program.

There were meetings held in Juneau with most of the ocean rangers during the week of June 10 – 17. Based on those meetings, DEC requested that Crowley include a question about access on a general employment survey that they were administering. A Crowley ocean ranger status report was completed on June 23, 2008. The report indicated that on 18 of 27 ships (67%), all rangers reported adequate access. There were mixed results on 6 of 27 ships (22%). On 3 of the 27 ships (11%), the rangers reported only negative comments on access.

This status report prompted DEC to meet with representatives of the entire Alaska cruise industry in early July. DEC also met separately with Holland America Line and Princess Cruises, which resulted in the revision of their cruise line policies on ocean rangers. DEC also added a question about access prominently on the ocean ranger daily report.

#### **Current Survey:**

DEC requested that Crowley conduct a follow-up survey of the ocean rangers at the end of July to determine the extent to which access had improved. Ocean rangers provided access comments on 28 ships. On 26 of 28 ships (93%), all ocean rangers indicated that they had sufficient access to do their jobs. All responses indicated there was sufficient access with the exception of two "no" responses from the same ocean ranger. The other rangers on different voyages of the same vessels had positive comments on access.

The results of this survey indicate that at this time the ocean rangers are currently being given sufficient access to all areas of the vessel needed to complete their daily checklists.

DEC and Crowley will continue to monitor the access issue to ensure that ocean rangers can accomplish their duties.

### **Survey of Ocean Rangers**

Crowley Marine Services Survey taken at the end of July

Question 1: During the month of July, for each cruise ship that you have been assigned to, indicate

whether you have had sufficient access to complete your checklist. Provide comment.

Data reflects responses from 25 of the 25 Rangers actively working when the survey was conducted. Numbers reflect the number of ranger onboard during the month of July that responded yes or no.

<u>Line</u>	<u>Vessel</u>	<u>Yes</u>	<u>No</u>	<u>Other</u>
Carnival	Carnival Spirit	1		
Celebrity	Infinity	1		
	Mercury	2		
	Millenium	1		
Holland	Amsterdam	3		
America	Oosterdam	1		
	Ryndam	2		
	Statendam	2	1	No from same ranger as Diamond Princess
	Veendam	1		
	Volendam	2		
	Westerdam	1		
	Zaandam	3		
Norwegian	Norwegian Sun	3		
	Norwegian Star	4		
	Norwegian Pearl	1		
Princess	Coral Princess	2		
	Diamond Princess	1	1	No from same ranger as Statendam
	Dawn Princess	1		
	Golden Princess	3		
	Island Princess	2		
	Sapphire Princess	1		
	Star Princess	2		
	Sun Princess			Not in Alaska during month of July.
	Tahitian Princess	3		
Royal	Radiance of the Seas	2		
Caribbean	Rhapsody of the Seas	2		
	Serenade of the Seas	2		
				1
ISP	Clipper Odyssey			
Mitsui OSK	Nippon Maru			
Regent	Seven Seas Mariner	1		
Silver Seas	Silver Shadow	1		

<sup>&</sup>lt;sup>i</sup> The June 2008 report had erroneously indicated a total of 28 ships. However, 27 is the correct number.