## Best Practices Score Kaltag FALL 2018

| Category               | O&M Scoring Criteria   | Possible                              | Score | Explanation of Score   | How to Improve Score  | Contact   |
|------------------------|--|---------------------------------------|-------|--|---|---|
|                        | Utility has more than one operator certified to the level of the water system  | 10                                    | 0     | System Classification: Water Treatment 1   | Thomas Neglaska, Jeremy Semaken, and Richard Burnham all  |   |
|                        | Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution                                      | 7                                     |       | Primary Operator: Thomas Neglaska Certification Level: No current certification Backup Operator: Jeremy Semaken Certification Level: Operator holds no current certification | ADEC Operator<br>Certification<br>Program<br>465-1139   |   |
| Operato<br>Certificati | .a   | 5                                     |       |  |   |   |
|                        | Utility has one or more operators certified at some level in water treatment or distribution   | 3                                     |       |  |   |   |
| ınical                 | Utility has no certified operators   | 0                                     |       | Thomas Neglaska and Jeremy Semaken hold no certification.  |   |   |
| Preventiv              | Submitted on a quarterly pasis and have been verified  | 25                                    | 15    | The utility is not performing the required maintenance or isn't keeping records of maintenance.  | To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.              | George Yatlin<br>TCC RMW<br>452-8251 ext. 3267                |
| Maintenar<br>Plan      | Utility has a written PM plan; performance of PM and record keeping are not consistent   | 15                                    |       |  |   |   |
| Fian                   | Utility has no PM plan or performs no PM   | 0                                     |       |  |   |   |
|                        | Utility had no Monitoring and Reporting violations during the past year  | 10                                    | 0     | The utility had 16 Drinking Water Monitoring and Reporting violations in 2017.   | The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner. | Teslyn Visscher<br>ADEC Drinking<br>Water Program<br>451-3038 |
| Complian               | Utility had up to five Monitoring and Reporting violation during the past year   | 5                                     |       |  |   |   |
|                        | Utility had more than five Monitoring and Reporting violation during the last year   | 0                                     |       |  |   |   |
| Utility<br>Managemo    | ent a DCRA approved Utility Management course or other utility management training course  | 5                                     | 5     | Jackie Nicholas attended organizational training on 12/2/2014.   | To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.   |   |
| Meetings               | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator  | 5                                     | 2     | Unknown if water operator provides a report at meetings.   | To receive additional points, provide RUBA with meeting minutes that demonstrate that the operator is providing a report to the council.  | Brendan Smyth<br>DCRA RUBA<br>Program<br>451-2744             |
| the Govern             | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements  | 2                                     |       |  |   |   |
|                        | The utility owner's governing body does not meet   | 0                                     |       |  |   |   |
|                        | Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body | 15                                    | 15    | The utility budget appears realistic and reports are given monthly during meetings by the clerk.   | Full points have been awarded. Continue to provide monthly financial reports to RUBA for verification.  |   |
| Budget                 | Either the Utility or the Utility owner has adopted and implemented a budget, the other has not  | 13                                    |       |  |   |   |
|                        | Either the Utility or the Utility owner has adopted a budget, but it is not being implemented  | 10                                    |       |  |   |   |
|                        | Utility owner and the Utility have not adopted a budget  | 0                                     |       |  |   |   |
|                        | Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account   | · · · · · · · · · · · · · · · · · · · |       | Unknown if a repair and replacement fund is in place.  | To received additional points, the utility must establish a utility repair and replacement account and make regular contributions to be prepared for future needs.  |   |
| ্র Revenue             | e Utility is collecting revenue sufficient to cover expenses   | 15                                    | 15    |  |   |   |
| Financial Revenue      | Utility has a fee schedule and a collection policy that is followed  | 5                                     |       |  |   |   |
| Fi                     | Utility has no fee structure or collection policy  | 0                                     |       |  |   |   |
| Worker's               | nas a current policy in place  | 5                                     | 5     | Current policy verified 6/30/2018.  Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.                          | ·   |   |
| Compensa               | • Other has a current worker's compensation policy in place for all employees  | 2                                     |       |  |   |   |
| n Insuran              | Utility has no worker's compensation policy  | 0                                     |       |  |   |   |
|                        | Utility has no past due tax liabilities and is current with all tax obligations  | 5                                     | 0     | The RUBA program did not receive authorization to access tax information for the community.  | Provide RUBA with a completed authorization form so they may confirm compliance with tax liabilities.   |   |
| Payroll<br>Liability   | ,  | 2                                     |       |  |   |   |
| Complia                | Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed  | 0                                     |       |  |   |   |
| CIP O&M So             | core 0 SDS O&M Score 9 TOTAL SCORE   | 5                                     | 7     |  |   |   |