## Best Practices Score Seldovia FALL 2018

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical		Utility has more than one operator certified to the level of the water system  Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	10 7	7	System Classification: Water Treatment 2 Primary Operator: <i>Tyler Tucker</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Randall Bond</i> Certification Level: <i>WT 1</i>	Tyler Tucker has the required CEUs and needs to renew his certificate in 2020. Randall Bond needs to take and pass the WT2 exam. Please see the enclosed flier with more information about certification.	n ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3		Tyler Tucker holds the correct level of certification.		
		Utility has no certified operators	0		Randall Bond holds a certification but not at the correct level.		
	Maintonanco	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance	Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.	Karl Thomas ADEC RMW 269-7571
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0		records to the assigned RMW.		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	The utility had 29 Drinking Water Monitoring and Reporting violations in 2017.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Jamie Bjorkman ADEC Drinking Water Program 262-3423
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	No one associated with the utility has attended a RUBA training in the past five years.	RUBA provides free training several times per year. Someone who works with the utility should take one of the courses as soon as possible.	Ben Balivet DCRA RUBA Program 269-4547
	•	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	City council meets twice a month.	To maintain full points, the governing body must continue to meet according to ordinance and provide RUBA with meeting minutes.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	The utility adopted budget and amends it as needed.	Full points have been awarded. Continue to provide monthly financial reports to RUBA for verification.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
le le	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	The utility enforces a collection policy and fee schedule. Financials show expenses in excess of revenue for the quarter.	To receive additional points, the utility needs to provide monthly financial reports to RUBA and demonstrate sufficient revenue and subsidy to cover the utility's expenses.	
nci		Utility is collecting revenue sufficient to cover expenses	15				
Financial		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0		Comment of the constitute of C/7/2010		
	Compensation	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.	
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0		taxes.	To receive additional points in this category, the utility must either become current on all outstanding tax liabilities, or must enter into a repayment agreement for outstanding tax liability, and remain current on payments.	
		Utility has no past due tax liabilities and is current with all tax obligations	5	0			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score	2 SDS O&M Score 10 TOTAL SCORE	62	2			