<table>
<thead>
<tr>
<th>Category</th>
<th>O&amp;M Scoring Criteria</th>
<th>Possible</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operator Certification</strong></td>
<td>Utility has more than one operator certified to the level of the water system</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Utility has one or more operators certified at some level in water treatment or distribution</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Utility has no certified operators</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

System Classification: Small Untreated
Primary Operator: Leslie Fahey Certification Level: Operator holds no current certification
Backup Operator: Terri Metcalf Certification Level: Operator holds no current certification

| **Preventive Maintenance Plan**  | Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified | 25       | 15    |
|                                  | Utility has a written PM plan; performance of PM and record keeping are not consistent | 15       |       |
|                                  | Utility has no PM plan or performs no PM                                               | 0        |       |

| **Compliance**                   | Utility had no Monitoring and Reporting violations during the past year                | 10       | 5     |
|                                  | Utility had up to five Monitoring and Reporting violations during the past year        | 5        |       |
|                                  | Utility had more than five Monitoring and Reporting violation during the last year     | 0        |       |

3 Monitoring and Reporting Violations in 2017

**Utility Management Training**
A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years
Attendee: N/A
Course: N/A Date: N/A

**Meetings of the Governing Body**
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements
The utility owner's governing body does not meet

**Budget**
Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body
Either the Utility or the Utility owner has adopted and implemented a budget, the other has not
Either the Utility or the Utility owner has adopted a budget, but it is not being implemented
Utility owner and the Utility have not adopted a budget

**Revenue**
Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account
Utility is collecting revenue sufficient to cover expenses
Utility has a fee schedule and a collection policy that is followed
Utility has no fee structure or collection policy

**Worker's Compensation Insurance**
Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place
Utility has a current worker's compensation policy in place for all employees
Utility has no worker's compensation policy

**Payroll Liability Compliance**
Utility has no past due tax liabilities and is current with all tax obligations
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed

CIP O&M Score 15
SDS O&M Score 12
TOTAL SCORE 75