

2018 Best Practices Score

Venetie

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	
		Utility has one or more operators certified at some level in water treatment or distribution	3	
		Utility has no certified operators	0	
	System Classification: Small Treated Primary Operator: <i>John Frank</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>			
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15	
		Utility has no PM plan or performs no PM	0	
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0
Utility had up to five Monitoring and Reporting violation during the past year		5		
Utility had more than five Monitoring and Reporting violation during the last year		0		
14 Monitoring and Reporting Violations in 2017				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5
	Attendee: <i>Nicole Williams</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>			
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10	
		Utility owner and the Utility have not adopted a budget	0	
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15
		Utility is collecting revenue sufficient to cover expenses	15	
		Utility has a fee schedule and a collection policy that is followed	5	
		Utility has no fee structure or collection policy	0	
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5
		Utility has a current worker's compensation policy in place for all employees	2	
Utility has no worker's compensation policy		0		
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score		0		
SDS O&M Score		8		
TOTAL SCORE			50	