<table>
<thead>
<tr>
<th>Category</th>
<th>O&amp;M Scoring Criteria</th>
<th>Possible</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator Certification</td>
<td>Utility has more than one operator certified to the level of the water system</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution</td>
<td>7</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Utility has one or more operators certified at some level in water treatment or distribution</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Utility has no certified operators</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

**Technical**

- **System Classification:** Water Treatment 2
- **Primary Operator:** Dennis Charley Certification Level: Operator holds no current certification
- **Backup Operator:** Robert Wright Certification Level: WT 1

| Preventive Maintenance Plan    | Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified | 25       | 15    |
|                                | Utility has a written PM plan; performance of PM and record keeping are not consistent                       | 15       |       |
|                                | Utility has no PM plan or performs no PM                                                                     | 0        |       |

| Compliance                     | Utility had no Monitoring and Reporting violations during the past year                                       | 10       |       |
|                                | Utility had up to five Monitoring and Reporting violation during the past year                                | 5        |       |
|                                | Utility had more than five Monitoring and Reporting violation during the last year                           | 0        |       |

**0 Monitoring and Reporting Violations in 2016**

- **Utility Management Training**
  - A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years
    - **Score:** 5

- **Meetings of the Governing Body**
  - The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator
    - **Score:** 5
  - The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements
    - **Score:** 2
  - The utility owner’s governing body does not meet
    - **Score:** 0

- **Budget**
  - Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body
    - **Score:** 15
  - Either the Utility or the Utility owner has adopted and implemented a budget, the other has not
    - **Score:** 13
  - Either the Utility or the Utility owner has adopted a budget, but it is not being implemented
    - **Score:** 10
  - Utility owner and the Utility have not adopted a budget
    - **Score:** 0

- **Revenue**
  - Utility is collecting revenue sufficient to cover the Utility’s operating expenses and to contribute to a repair and replacement account
    - **Score:** 20
  - Utility is collecting revenue sufficient to cover expenses
    - **Score:** 15
  - Utility has a fee schedule and a collection policy that is followed
    - **Score:** 5
  - Utility has no fee structure or collection policy
    - **Score:** 0

- **Worker’s Compensation Insurance**
  - Utility has had a worker’s compensation policy for all employees for the past two years and has a current policy in place
    - **Score:** 5
  - Utility has a current worker’s compensation policy in place for all employees
    - **Score:** 2
  - Utility has no worker’s compensation policy
    - **Score:** 0

- **Payroll Liability Compliance**
  - Utility has no past due tax liabilities and is current with all tax obligations
    - **Score:** 5
  - Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations
    - **Score:** 2
  - Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed
    - **Score:** 0

**2017 Best Practices Score**

- **Tanana**
- **August 22, 2017**
- **CIP O&M Score:** 0
- **SDS O&M Score:** 10
- **TOTAL SCORE:** 60

**Attendee:** Aaron Kozevnikoff sr.
**Course:** Organizational Date: 12/11/2015