

2016 Best Practices Score

Adak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Peter Dushkin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Akhiok

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Dan McCoy</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Speridon Simeonoff</i> Certification Level: <i>WD P</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
19 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	196	SDS O&M Score	8	TOTAL SCORE	49

2016 Best Practices Score

Akiachak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ronald Nose</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Henry Pasitnak</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
8 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Leonard C. Wassilie</i> Course: <i>Elected Officials</i> Date: <i>12/12/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	2	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Akiak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Nelson Owen</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Calvin Charles</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Shelia Carl</i> Course: <i>Financial Mgt</i> Date: <i>3/20/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Akutan

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Matthew Bereskin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Joseph Bereskin</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
6 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Mary Tesche</i> Course: <i>Planning Mgt</i> Date: <i>2/10/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Alakanuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Cyprian Augline</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
36 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		188	SDS O&M Score	8	TOTAL SCORE	47

2016 Best Practices Score

Alatna

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Dena Sam</i> Course: <i>Personnel Mgt</i> Date: <i>3/24/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Aleknagik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Carolyn Smith</i> Course: <i>Elected Officials</i> Date: <i>11/2/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		380	SDS O&M Score	15	TOTAL SCORE	95

2016 Best Practices Score

Allakaket

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Floyd Saunders</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	0 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Ambler

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Anthony Tickett</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>John Ramoth</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	1 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Samantha Thomas</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	320	SDS O&M Score	13	TOTAL SCORE	80

2016 Best Practices Score

Anaktuvak Pass

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Distribution 2</i> Primary Operator: <i>Gregory Wagner</i> Certification Level: <i>WD 4</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WD 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		160	SDS O&M Score	6	TOTAL SCORE	40

2016 Best Practices Score

Anchor Point

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Jason Hoffman</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Dorothy Flint</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Dorothy Flint</i> Course: <i>Financial Mgt</i> Date: <i>12/10/2012</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		188	SDS O&M Score	8	TOTAL SCORE	47

2016 Best Practices Score

Anderson

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Angoon

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Paul Thomas</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Daniel Fredrickson</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
27 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Lawrence George</i> Course: <i>Clerks Mgt</i> Date: <i>9/8/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		100	SDS O&M Score	4	TOTAL SCORE	25

2016 Best Practices Score

Aniak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Lenore Kameroff</i> Course: <i>Clerks Mgt</i> Date: <i>9/11/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Anvik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>No record of a primary operator</i> Certification Level: <i>N/A</i> Backup Operator: <i>William Nicholi</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	7 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Christine Elswick</i> Course: <i>Clerks Mgt</i> Date: <i>2/27/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		172	SDS O&M Score	7	TOTAL SCORE	43

2016 Best Practices Score

Arctic Village

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>George Pitka-Yatlin</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Robert Erick</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
22 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>David Henry</i> Course: <i>Personnel Mgt</i> Date: <i>3/24/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		228	SDS O&M Score	9	TOTAL SCORE	57

2016 Best Practices Score

Atka

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Christopher Maly</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jonathan Zaachney</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
20 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Christopher Manly</i> Course: <i>Intro to Mgt</i> Date: <i>1/23/2012</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Atmautluak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Matthew Gilman</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>David Sims</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
8 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Daniel Waska</i> Course: <i>Personnel Mgt</i> Date: <i>1/12/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Atqasuk

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Barrow

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>James Murphy</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Thomas Drake</i> Certification Level: <i>WT 3</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	160	SDS O&M Score	6	TOTAL SCORE	40

2016 Best Practices Score

Beaver

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Paul Petruska</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Aaron Petruska</i> Certification Level: <i>WT P</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
6 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Vivian Juneby</i> Course: <i>Clerks Mgt</i> Date: <i>2/10/2015</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		176	SDS O&M Score	7	TOTAL SCORE		44

2016 Best Practices Score

Bethel

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>William Stuart</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Shawn Ahlo</i> Certification Level: <i>WT 1</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	308	SDS O&M Score	12	TOTAL SCORE	77

2016 Best Practices Score

Birch Creek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	80	SDS O&M Score	3	TOTAL SCORE	20

2016 Best Practices Score

Brevig Mission

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Small Treated</i> Primary Operator: <i>Arnold Seetot</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Carl Rock</i> Certification Level: <i>Small Treated</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
2 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		168	SDS O&M Score	7	TOTAL SCORE		42

2016 Best Practices Score

Buckland

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Erik Weber</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Evans Thomas</i> Certification Level: <i>WT 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Ethel Weber</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Cantwell

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Chalkyitsik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Larry Henry</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Brian Joseph</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Tamara Henry</i> Course: <i>Personnel Mgt</i> Date: <i>3/28/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Chefornak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Thomas Mael</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	2 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Magdalene Mathew</i> Course: <i>Elected Officials</i> Date: <i>2/10/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Chenega Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>George Eleshansky</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
18 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Norma Selanoff</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	288	SDS O&M Score	12	TOTAL SCORE	72

2016 Best Practices Score

Chevak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>John Atchak</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Patrick</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Andrew Charles</i> Course: <i>elected officials</i> Date: <i>2/23/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Chignik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Alexander King</i> Certification Level: <i>ST</i> Backup Operator: <i>Cesar Ayson</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
25 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Rebecca Boettcher</i> Course: <i>Personnel Mgt</i> Date: <i>9/9/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Chignik Lagoon

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Larry McCormick</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jeremy Billadeau</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		268	SDS O&M Score	11	TOTAL SCORE	67

2016 Best Practices Score

Chignik Lake

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Willard Lind</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Jacob Kalmakoff</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Della Kalmakoff</i> Course: <i>Elected Officials</i> Date: <i>4/6/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

Chistochina

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	188	SDS O&M Score	8	TOTAL SCORE	47

2016 Best Practices Score

Chuathbaluk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Small Treated</i> Primary Operator: <i>Carl Nesbit</i> Certification Level: <i>WT P</i> Backup Operator: <i>William Nesbit</i> Certification Level: <i>WD P</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
0 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Robert Golley</i> Course: <i>Personnel Management</i> Date: <i>1/12/2015</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE		82

2016 Best Practices Score

Circle

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Lawrence Crow</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Timothy George</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>1 Monitoring and Reporting Violations in 2015</i>					
	Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
		Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
Meetings of the Governing Body		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
	The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		100	SDS O&M Score	4	TOTAL SCORE	25

2016 Best Practices Score

City of Eagle

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Steven Hamilton</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Joel Helmer</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		100	SDS O&M Score	4	TOTAL SCORE	25

2016 Best Practices Score

Clark's Point

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>William Norbert</i> Certification Level: <i>WT P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	15 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Joseph Wasilly</i> Course: <i>Elected Officials</i> Date: <i>4/6/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		148	SDS O&M Score	6	TOTAL SCORE	37

2016 Best Practices Score

Coffman Cove

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ronald Rusher</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Mark Higgins</i> Certification Level: <i>WT P</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
2 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Misty Sea Fitzpatrick</i> Course: <i>Financial Mgt</i> Date: <i>1/6/2014</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0					
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE		82

2016 Best Practices Score

Cold Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Kurt Uttecht</i> Certification Level: <i>WT P</i> Backup Operator: <i>Shane Watson</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kurt Uttecht</i> Course: <i>Org Mgt</i> Date: <i>Dec-15</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Craig

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Leslie Nelson</i> Certification Level: <i>WT 3</i> Backup Operator: <i>David Nelson</i> Certification Level: <i>WT 2</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
0 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Kassi Knock/Bateman</i> Course: <i>Clerks Mgt</i> Date: <i>4/2/2012</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		360	SDS O&M Score	14	TOTAL SCORE		90

2016 Best Practices Score

Crooked Creek

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Charles Fletcher</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Alison Zaukar</i> Course: <i>Elected Officials</i> Date: <i>11/1/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	2	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		156	SDS O&M Score	6	TOTAL SCORE	39

2016 Best Practices Score

Deering

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Fletcher Gregg</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Bruce Barr</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
8 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Michael Jones</i> Course: <i>Personnel Mgt</i> Date: <i>3/7/2011</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Dillingham

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Dylan Carpenter</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Herman Shade</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Francisco Garcia</i> Course: <i>Org Mgt</i> Date: <i>12/7/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE	82

2016 Best Practices Score

Diomede

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Robert Omiak</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
29 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		68	SDS O&M Score	3	TOTAL SCORE	17

2016 Best Practices Score

Dot Lake Village

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>Gary Deeter</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	80	SDS O&M Score	3	TOTAL SCORE	20

2016 Best Practices Score

Eek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Adolph Carter</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
5 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: Date:					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		292	SDS O&M Score	12	TOTAL SCORE	73

2016 Best Practices Score

Egegik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Mike Gravelle</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Don Strand</i> Certification Level: <i>WT 1</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Don Strand</i> Course: <i>Financial Mgt</i> Date: <i>11/3/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Ekwok

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Karen Hanson</i> Course: <i>Elected Officials</i> Date: <i>4/6/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Elfin Cove

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Tod Richards</i> Course: <i>Financial Mgt</i> Date: <i>1/15/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Elim

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Roy Daniels</i> Certification Level: <i>WT P</i> Backup Operator: <i>David Nakarak</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		188	SDS O&M Score	8	TOTAL SCORE	47

2016 Best Practices Score

Emmonak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Arthur Redfox</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Emmanuel Mike</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	25 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Mary Alexie</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	272	SDS O&M Score	11	TOTAL SCORE	68

2016 Best Practices Score

False Pass

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Stephen Madej</i> Certification Level: <i>WT P</i> Backup Operator: <i>Monte Chitty</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	0 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Chris Emrich</i> Course: <i>Personnel Mgt</i> Date: <i>1/28/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	304	SDS O&M Score	12	TOTAL SCORE	76

2016 Best Practices Score

Fort Yukon

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Eric Tremblay</i> Certification Level: <i>WT 3</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Shawn Phillips</i> Course: <i>Org Mgt</i> Date: <i>12/7/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Galena

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Howard Beasley</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Charles Miller</i> Certification Level: <i>WT 2</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Gambell

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Reubin Tungiyen</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Kenny James</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
3 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Erica Apatiki and others</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	200	SDS O&M Score	8	TOTAL SCORE	50

2016 Best Practices Score

Golovin

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Wayne Henry</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Dale Aukongak</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	26 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date:					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		192	SDS O&M Score	8	TOTAL SCORE	48

2016 Best Practices Score

Goodnews Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Larry Small</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Roy Roberts</i> Certification Level: <i>Small Treated</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
22 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0					
CIP O&M Score		228	SDS O&M Score	9	TOTAL SCORE		57

2016 Best Practices Score

Grayling

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Paul Howard</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Joshua Koyukuk</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
48 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Ann Short</i> Course: <i>Elected Officials</i> Date: <i>1/31/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		172	SDS O&M Score	7	TOTAL SCORE	43

2016 Best Practices Score

Gulkana

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>John Dye</i> Certification Level: <i>WT P</i> Backup Operator: <i>Samson Frank</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
9 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Monica Sanford</i> Course: <i>Clerks Mgt</i> Date: <i>9/8/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		292	SDS O&M Score	12	TOTAL SCORE	73

2016 Best Practices Score

Gustavus

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community does not own a public water system</i> Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Healy Lake

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Holy Cross

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>David Walker</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Ernest Peters</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		272	SDS O&M Score	11	TOTAL SCORE	68

2016 Best Practices Score

Hoonah

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ronny Roberts</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Billy Miller</i> Certification Level: <i>WT 1</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
3 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Ken Skafelstad</i> Course: <i>Clerks Mgt</i> Date: <i>2/23/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	308	SDS O&M Score	12	TOTAL SCORE	77

2016 Best Practices Score

Hooper Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Patrick Condello</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Aloysius Olson</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Jeanie Smith</i> Course: <i>Financial Mgt</i> Date: <i>12/14/2012</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	256	SDS O&M Score	10	TOTAL SCORE	64

2016 Best Practices Score

Hughes

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Arlo Beetus</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Hugh Bifelt</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Thelma Nicholia</i> Course: <i>Planning Mgt</i> Date: <i>2/14/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Huslia

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Darrell Vent</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Emil Sam</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	0 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Elsie Vent</i> Course: <i>Org Mgt</i> Date: <i>12/2/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Hydaburg

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Donald Bell</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
45 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Natasha Peele</i> Course: <i>Elected Officials</i> Date: <i>12/14/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Igiugig

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Terek Anelon</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>AlexAnna Salmon</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
4 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sandra Alvarez</i> Course: <i>Org Mgt</i> Date: <i>9/15/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

Iliamna

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Brenda Hill</i> Course: <i>Org Mgt</i> Date: <i>Dec-15</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		268	SDS O&M Score	11	TOTAL SCORE	67

2016 Best Practices Score

Ivanof Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Kachemak Selo

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Lazar Reutov</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	0	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		40	SDS O&M Score	2	TOTAL SCORE	10

2016 Best Practices Score

Kake

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Clifton Howard</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Roy Kadake</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	12 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Falen Mills & others</i> Course: <i>Elected Officials</i> Date: <i>12/5/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	232	SDS O&M Score	9	TOTAL SCORE	58

2016 Best Practices Score

Kaktovik

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Angel Akootchook</i> Course: <i>Clerks Mgt</i> Date: <i>2/10/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Kaltag

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>No record of a primary operator</i> Certification Level: <i>N/A</i> Backup Operator: <i>Richard Burnham</i> Certification Level: <i>Operator holds no current certification</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
	13 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Jackie Nicholas</i> Course: <i>Org Mgt</i> Date: <i>12/2/2014</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0					
CIP O&M Score		280	SDS O&M Score	11	TOTAL SCORE		70

2016 Best Practices Score

Karluk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Joyce Jones</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Christine Reft</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Joyce Jones</i> Course: <i>Financial Mgt</i> Date: <i>3/18/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Kasaan

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Timothy Willis</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Robert Baker</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	24 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Bonnie Hamar</i> Course: <i>Clerks Mgt</i> Date: <i>2/23/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Kasigluk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>David Brink</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Nickefer Nicholas</i> Certification Level: <i>Small Treated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Natalia Brink</i> Course: <i>Personnel Mgt</i> Date: <i>1/12/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	112	SDS O&M Score	4	TOTAL SCORE	28

2016 Best Practices Score

Kiana

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Richard Teel</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Matthew Westlake</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	2 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Daniel Davis</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

King Cove

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Rodney Calver</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Christopher Lewis</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Cheryl Berntsen</i> Course: <i>Clerks Mgt</i> Date: <i>9/8/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		348	SDS O&M Score	14	TOTAL SCORE	87

2016 Best Practices Score

Kipnuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Daniel Paul</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Marvin Jimmy</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
7 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Daniel Jimmy Sr.</i> Course: <i>Financial Mgt</i> Date: <i>3/1/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		148	SDS O&M Score	6	TOTAL SCORE	37

2016 Best Practices Score

Kivalina

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Joseph Swan</i> Certification Level: <i>WT P</i> Backup Operator: <i>Dennis Swan</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
12 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Janet Mitchell</i> Course: <i>Financial Mgt</i> Date: <i>5/17/2010</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Klawock

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Bennett Charles</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Harry Jackson</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
26 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sybil Galaktianoff and others</i> Course: <i>Elected Officials</i> Date: <i>1/12/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		308	SDS O&M Score	12	TOTAL SCORE	77

2016 Best Practices Score

Klukwan

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Johnnie Gamble</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Patricia Warren</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
6 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Beverly Klanott and others</i> Course: <i>Elected Officials</i> Date: <i>12/1/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		188	SDS O&M Score	8	TOTAL SCORE	47

2016 Best Practices Score

Kobuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Kris McKay</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Quentin Horner</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	2 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Alex Sheldon</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Kokhanok

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Joe Woods</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jason Nowatak</i> Certification Level: <i>Small Treated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	12 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Koliganek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Charlie H. Nelson</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Charlie A. Nelson</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
4 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Robert Langlotz</i> Course: <i>Intro to Mgt</i> Date: <i>4/10/2012</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Kongiganak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>John Phillip</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>James Tikiun</i> Certification Level: <i>Operator holds no current certification</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
31 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>John R. Phillip</i> Course: <i>Personnel Mgt</i> Date: <i>3/19/2012</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		168	SDS O&M Score	7	TOTAL SCORE		42

2016 Best Practices Score

Kotlik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Wilbur Tonuchuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Ryan Prince</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
27 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Mary Ann Mike</i> Course: <i>Elected Officials</i> Date: <i>12/8/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	244	SDS O&M Score	10	TOTAL SCORE	61

2016 Best Practices Score

Kotzebue

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 3</i> Primary Operator: <i>Matthew Lazarus</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Lloyd Walker</i> Certification Level: <i>WT 3</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Randy Walker</i> Course: <i>Org Mgt</i> Date: <i>12/9-13/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	360	SDS O&M Score	14	TOTAL SCORE	90

2016 Best Practices Score

Koyuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Kevin McDonald</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
13 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Johnny Anasogak and others</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	168	SDS O&M Score	7	TOTAL SCORE	42

2016 Best Practices Score

Koyukuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Brian Erickson</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jason Malemute</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	15 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kathryn Quirk</i> Course: <i>Org Mgt</i> Date: <i>12/5/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		112	SDS O&M Score	4	TOTAL SCORE	28

2016 Best Practices Score

Kwethluk

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Evan Olick</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Frank Alfred</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
64 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Max Angellan</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Kwigillingok

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>John Carter</i> Certification Level: <i>WD P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
29 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>John N. Carter</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	152	SDS O&M Score	6	TOTAL SCORE	38

2016 Best Practices Score

Larsen Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Sam Kenoyer</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Hugh Kennen</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sam Kenoyer</i> Course: <i>Elected Officials</i> Date: <i>12/12/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		248	SDS O&M Score	10	TOTAL SCORE	62

2016 Best Practices Score

Levelock

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Lime Village

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Lower Kalskag

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Paul Evan</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Moses Levi</i> Certification Level: <i>Small Treated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
6 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>George Sam</i> Course: <i>Elected Officials</i> Date: <i>12/12/2011</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	280	SDS O&M Score	11	TOTAL SCORE	70

2016 Best Practices Score

Manley

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Pamela Redington</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	40	SDS O&M Score	2	TOTAL SCORE	10

2016 Best Practices Score

Manokotak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Reuben Andrew</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Alexie Mochin</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Reuben Andrew and others</i> Course: <i>Org Mgt</i> Date: <i>12/7/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Marshall

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Michael Duny</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Thomas Fitka</i> Certification Level: <i>Small Treated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Vassily Sergie</i> Course: <i>Elected Officials</i> Date: <i>12/12/2011</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	308	SDS O&M Score	12	TOTAL SCORE	77

2016 Best Practices Score

McGrath

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Christopher Fredricks</i> Certification Level: <i>WT P</i> Backup Operator: <i>Tom Parker</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Traci Humphrey</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		312	SDS O&M Score	12	TOTAL SCORE	78

2016 Best Practices Score

Mekoryuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Jack Williams</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Mark Peterson</i> Certification Level: <i>Small Treated</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
22 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>Tanya Amos</i> Course: <i>Clerks Mgt</i> Date: <i>2/27/2015</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		272	SDS O&M Score	11	TOTAL SCORE		68

2016 Best Practices Score

Metlakatla

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Gerald Johnson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Mike Guthrie</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Minto

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Jeremy Charlie</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Dudley Smith</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	3 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Melanie Titus</i> Course: <i>Personnel Mgt</i> Date: <i>3/24/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		168	SDS O&M Score	7	TOTAL SCORE	42

2016 Best Practices Score

Mountain Village

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Distribution 2</i> Primary Operator: <i>Edward Aguchak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Stephan Eubank</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	13 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Bibiana Sage</i> Course: <i>Elected Officials</i> Date: <i>1/27/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		172	SDS O&M Score	7	TOTAL SCORE	43

2016 Best Practices Score

Nanwalek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Kelly Yeaton</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Daniel Hetrick</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
35 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Alex Hetrick</i> Course: <i>Clerks Mgt</i> Date: <i>9/8/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		192	SDS O&M Score	8	TOTAL SCORE	48

2016 Best Practices Score

Napakiak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Gregory Aluskak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Wassillie Pavilla</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
8 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Leo Kusayak</i> Course: <i>Personnel Mgt</i> Date: <i>1/12/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	0	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		172	SDS O&M Score	7	TOTAL SCORE	43

2016 Best Practices Score

Napaskiak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Nelson Egoak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
16 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: Date:					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		80	SDS O&M Score	3	TOTAL SCORE	20

2016 Best Practices Score

Nelson Lagoon

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Merle Brandell</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
28 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Mark McNeley</i> Course: <i>Planning Mgt</i> Date: <i>Feb-13</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Nenana

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Roger Knutsen</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Michael Jillson</i> Certification Level: <i>WT 1</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

New Stuyahok

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Distribution 2</i> Primary Operator: <i>Nick Epchook</i> Certification Level: <i>WD P</i> Backup Operator: <i>Nick Suskuk</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Gusty Blunka and others</i> Course: <i>Org Mgt</i> Date: <i>12/7/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		324	SDS O&M Score	13	TOTAL SCORE	81

2016 Best Practices Score

Newhalen

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Nick Johnson</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Paul Askoak</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
10 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Greg Anelon</i> Course: <i>Org Mgt</i> Date: <i>9/14/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		320	SDS O&M Score	13	TOTAL SCORE	80

2016 Best Practices Score

Newtok

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Alexie Kilongak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
7 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Andy Louie</i> Course: <i>Elected Officials</i> Date: <i>2/27/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	152	SDS O&M Score	6	TOTAL SCORE	38

2016 Best Practices Score

Nightmute

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Matthew Hardy</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
8 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: Date:				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Nikolaevsk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Karson Dorvall</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Vasily Yakunin</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Vasily Yakunin</i> Course: <i>Org Mgt</i> Date: <i>9/14/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE	82

2016 Best Practices Score

Nikolai

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Nancy Vanderpool</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

Nikolski

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Andrew Lestenkof</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Tanya Kyle</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: N/A Course: N/A Date: N/A					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	0	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		40	SDS O&M Score	2	TOTAL SCORE	10

2016 Best Practices Score

Ninilchik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	360	SDS O&M Score	14	TOTAL SCORE	90

2016 Best Practices Score

Noatak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Paul Walton</i> Certification Level: <i>WT 1</i> Backup Operator: <i>John Williams</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	5 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Martha Woods</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	0	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		268	SDS O&M Score	11	TOTAL SCORE	67

2016 Best Practices Score

Nome

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Jay Wieler</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jerome West</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Nondalton

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Timothy Hobson</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Gary Marttila</i> Certification Level: <i>WT P</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
14 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Carrie Harried</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Noorvik

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Eric Howarth</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jeremy Snyder</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Roberta Murphy</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	2	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		356	SDS O&M Score	14	TOTAL SCORE	89

2016 Best Practices Score

Northway Village

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Terry Albert</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Nichol Rollo</i> Course: <i>Fincancial Mgt</i> Date: <i>11/17/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Nuiqsut

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	2 Monitoring and Reporting Violations in 2015					
	Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
Attendee: <i>Kristine Bennett and others</i> Course: <i>Financial Mgt</i> Date: <i>9/9/2013</i>						
Meetings of the Governing Body		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
	The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		160	SDS O&M Score	6	TOTAL SCORE	40

2016 Best Practices Score

Nulato

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Gregory Patsey</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Mark Huntington</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Maurice McGinty</i> Course: <i>Org Mgt</i> Date: <i>12/5/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Nunam Iqua

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Matthew Ignatius</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Daniel Johnson</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
61 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		272	SDS O&M Score	11	TOTAL SCORE	68

2016 Best Practices Score

Nunapitchuk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Molly Berlin</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Vincent Wassillie</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Juliana Wassillie</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		332	SDS O&M Score	13	TOTAL SCORE	83

2016 Best Practices Score

Old Harbor

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Russell Fox</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Simon Ferkingstad</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
6 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Zora Inga</i> Course: <i>Clerks Mgt</i> Date: <i>2/15/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Oscarville

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: Date:				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	360	SDS O&M Score	14	TOTAL SCORE	90

2016 Best Practices Score

Ouzinkie

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Clifford Panamarioff</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Robert Katelnikoff</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
10 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Katherine Panamarioff</i> Course: <i>Elected Officials</i> Date: <i>11/8/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		288	SDS O&M Score	12	TOTAL SCORE	72

2016 Best Practices Score

Pedro Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Pelican

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5			
		Utility has one or more operators certified at some level in water treatment or distribution		3			
		Utility has no certified operators		0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Allen Stewart</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Linda Ady</i> Certification Level: <i>Operator holds no current certification</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	0		
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15			
		Utility has no PM plan or performs no PM		0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5		
		Utility had up to five Monitoring and Reporting violation during the past year		5			
		Utility had more than five Monitoring and Reporting violation during the last year		0			
1 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5		
	Attendee: <i>Cheyenne Bean</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10			
		Utility owner and the Utility have not adopted a budget		0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15		
		Utility is collecting revenue sufficient to cover expenses		15			
		Utility has a fee schedule and a collection policy that is followed		5			
		Utility has no fee structure or collection policy		0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5		
		Utility has a current worker's compensation policy in place for all employees		2			
		Utility has no worker's compensation policy		0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score		208	SDS O&M Score	8	TOTAL SCORE		52

2016 Best Practices Score

Perryville

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Thomas Phillips</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Alec Phillips</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
33 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		48	SDS O&M Score	2	TOTAL SCORE	12

2016 Best Practices Score

Pilot Point

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Monica Etuckmelra</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Pilot Station

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Rex Nick</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Ruth Borromeo</i> Course: <i>Financial Mgt</i> Date: <i>3/19/2012</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	320	SDS O&M Score	13	TOTAL SCORE	80

2016 Best Practices Score

Pitkas Point

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Jimmy Kozevnikoff</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Lyle Thompson</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	172	SDS O&M Score	7	TOTAL SCORE	43

2016 Best Practices Score

Platinum

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Marvin Kelila</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	16 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Mark Moyle and others</i> Course: <i>Financial Mgt</i> Date: <i>3/16/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		148	SDS O&M Score	6	TOTAL SCORE	37

2016 Best Practices Score

Point Hope

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Daisy Sage</i> Course: <i>Financial Mgt</i> Date: <i>9/9-13/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Point Lay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Willard Neakok</i> Course: <i>Financial Mgt</i> Date: <i>9/9-13/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Port Alexander

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Shanna Smith</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Ryan Martin</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	55 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Port Graham

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Wes Breedlove</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Daryl Kreun</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
10 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Violet Yeaton</i> Course: <i>Org Mgt</i> Date: <i>9/1/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Port Heiden

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Bruce Bishop</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		268	SDS O&M Score	11	TOTAL SCORE	67

2016 Best Practices Score

Port Lions

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Lisa Pennington</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jordon Covarrubias</i> Certification Level: <i>WT P</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
2 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		272	SDS O&M Score	11	TOTAL SCORE		68

2016 Best Practices Score

Port Protection

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Jack Mason</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Terri Metcalf</i> Certification Level: <i>Small Untreated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Portage Creek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
0 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0					
CIP O&M Score		400	SDS O&M Score	16	TOTAL SCORE		100

2016 Best Practices Score

Quinhagak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Frank Jones</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Cleveland</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
13 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Willard Church</i> Course: <i>Intro to Mgt</i> Date: <i>1/23/2012</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		292	SDS O&M Score	12	TOTAL SCORE	73

2016 Best Practices Score

Rampart

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Kevin Smoke</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Floyd Green</i> Course: <i>Personnel Mgt</i> Date: <i>3/24/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Ruby

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Clifford Cleaver</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>James Esmailka</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	6 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Jennie Peter</i> Course: <i>Clerks Mgt</i> Date: <i>2/10/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	168	SDS O&M Score	7	TOTAL SCORE	42

2016 Best Practices Score

Russian Mission

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Fred Tinker</i> Certification Level: <i>WT P</i> Backup Operator: <i>James Housler</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	6 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Anastasia Larson</i> Course: <i>Clerk's Management</i> Date: <i>8/11/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

Saint George

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Laurence Prokopiof</i> Certification Level: <i>WD P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
13 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	160	SDS O&M Score	6	TOTAL SCORE	40

2016 Best Practices Score

Saint Mary's

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Andrew Journey</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Jack Westdahl</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Susana Stinnett</i> Course: <i>Org Mgt</i> Date: <i>12/13/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		288	SDS O&M Score	12	TOTAL SCORE	72

2016 Best Practices Score

Saint Michael

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Norbert Otten</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Alex Tom</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	4 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Bobbi Ann Andrews and others</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		288	SDS O&M Score	12	TOTAL SCORE	72

2016 Best Practices Score

Saint Paul

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5			
		Utility has one or more operators certified at some level in water treatment or distribution		3			
		Utility has no certified operators		0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Dimitri Zacharof</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Mark Rukovichnikoff</i> Certification Level: <i>Operator holds no current certification</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15			
		Utility has no PM plan or performs no PM		0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5		
		Utility had up to five Monitoring and Reporting violation during the past year		5			
		Utility had more than five Monitoring and Reporting violation during the last year		0			
	2 Monitoring and Reporting Violations in 2015						
	Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
Meetings of the Governing Body		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
	The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10			
		Utility owner and the Utility have not adopted a budget		0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15		
		Utility is collecting revenue sufficient to cover expenses		15			
		Utility has a fee schedule and a collection policy that is followed		5			
		Utility has no fee structure or collection policy		0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5		
		Utility has a current worker's compensation policy in place for all employees		2			
		Utility has no worker's compensation policy		0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score		220	SDS O&M Score	9	TOTAL SCORE		55

2016 Best Practices Score

Sand Point

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Allen Hill</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Logan Grothe</i> Certification Level: <i>WT P</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	248	SDS O&M Score	10	TOTAL SCORE	62

2016 Best Practices Score

Savoonga

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Scott Kingeekuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Cedric Toolie</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Saxman

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Matthew Calves</i> Certification Level: <i>WT 2</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
5 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Cheryl Capps</i> Course: <i>Elected Officials</i> Date: <i>12/14/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		320	SDS O&M Score	13	TOTAL SCORE	80

2016 Best Practices Score

Scammon Bay

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Carlie George</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Stanley Charlie</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	23 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Jessica Hunter</i> Course: <i>Clerks Mgt</i> Date: <i>9/11/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		252	SDS O&M Score	10	TOTAL SCORE	63

2016 Best Practices Score

Selawik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 3</i> Primary Operator: <i>Ralph Ramoth</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Larry Jones</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
2 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>George Sheldon</i> Course: <i>Elected Officials</i> Date: <i>11/14-18/2011</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	212	SDS O&M Score	8	TOTAL SCORE	53

2016 Best Practices Score

Seldovia

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Tyler Tucker</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Randall Bond</i> Certification Level: <i>WT 1</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
3 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		320	SDS O&M Score	13	TOTAL SCORE		80

2016 Best Practices Score

Shageluk

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>John Hamilton, Sr.</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
10 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Marlene Madros</i> Course: <i>Org Mgt</i> Date: <i>12/5/2014</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	220	SDS O&M Score	9	TOTAL SCORE	55

2016 Best Practices Score

Shaktoolik

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Edward Jackson</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		228	SDS O&M Score	9	TOTAL SCORE	57

2016 Best Practices Score

Shishmaref

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Jeffrey Nayokpuk</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
14 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>William Jones and others</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	156	SDS O&M Score	6	TOTAL SCORE	39

2016 Best Practices Score

Shungnak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>No record of a primary operator</i> Certification Level: <i>N/A</i> Backup Operator: <i>Water Douglas</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Helen Mitchell</i> Course: <i>Intro to Utility Management</i> Date: <i>5/18/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		200	SDS O&M Score	8	TOTAL SCORE	50

2016 Best Practices Score

Slana

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Sleetmute

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Treated</i> Primary Operator: <i>Scott Greger</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Evan Macar</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	28 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		212	SDS O&M Score	8	TOTAL SCORE	53

2016 Best Practices Score

South Naknek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Karl Rawson</i> Certification Level: <i>WT P</i> Backup Operator: <i>Thomas Thaler</i> Certification Level: <i>WT P</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	312	SDS O&M Score	12	TOTAL SCORE	78

2016 Best Practices Score

Stebbins

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Peter Martin</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Ryan Nashoanak</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	2 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Nora Tom and others</i> Course: <i>Financial Mgt</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	208	SDS O&M Score	8	TOTAL SCORE	52

2016 Best Practices Score

Stevens Village

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Henry Smoke</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Jessica Kozevnikoff</i> Course: <i>Clerks Mgt</i> Date: <i>2/10/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		120	SDS O&M Score	5	TOTAL SCORE	30

2016 Best Practices Score

Stony River

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	360	SDS O&M Score	14	TOTAL SCORE	90

2016 Best Practices Score

Takotna

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Doug Heath</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Robert Perkins</i> Certification Level: <i>Small Treated</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
6 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	100	SDS O&M Score	4	TOTAL SCORE	25

2016 Best Practices Score

Tanacross

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>John Lillie</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Jerry Isaac</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
	2 Monitoring and Reporting Violations in 2015				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>Herbert Denit</i> Course: <i>Financial Mgt</i> Date: <i>11/17/2015</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	108	SDS O&M Score	4	TOTAL SCORE	27

2016 Best Practices Score

Tanana

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Dennis Charley</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Robert Wright</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
12 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Dorothy Jordan</i> Course: <i>Clerks Mgt</i> Date: <i>9/11/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	2	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Tatitlek

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Curtis Kompkoff</i> Certification Level: <i>WT P</i> Backup Operator: <i>Daylan Geffe</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
2 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		208	SDS O&M Score	8	TOTAL SCORE	52

2016 Best Practices Score

Tazlina

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>No certified operator required</i> Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	400	SDS O&M Score	16	TOTAL SCORE	100

2016 Best Practices Score

Teller

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Jerry Okbaok</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Norman Ongtawasruk</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
20 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Carolyn Oquilluk, City Administrator</i> Course: <i>Financial Mgt/On-site QuickBooks training</i> Date: <i>8/25-28/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		208	SDS O&M Score	8	TOTAL SCORE	52

2016 Best Practices Score

Tetlin

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Michael Sam</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Wallace Joe</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	2	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		108	SDS O&M Score	4	TOTAL SCORE	27

2016 Best Practices Score

Thorne Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Jason Blair</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Billy Phillips</i> Certification Level: <i>WT 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
7 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Cindy Edenfield</i> Course: <i>Elected Officials</i> Date: <i>1/12/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		320	SDS O&M Score	13	TOTAL SCORE	80

2016 Best Practices Score

Togiak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Distribution 2</i> Primary Operator: <i>Darryl Thompson</i> Certification Level: <i>WD 3</i> Backup Operator: <i>Mickey Atakitlig</i> Certification Level: <i>WD 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Esther Fayer</i> Course: <i>Elected Officials</i> Date: <i>12/8/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE	82

2016 Best Practices Score

Toksook Bay

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Richard Curtis</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Jeffrey Curtis</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Katie Curtis and another</i> Course: <i>Elected Officials</i> Date: <i>11/15/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		312	SDS O&M Score	12	TOTAL SCORE	78

2016 Best Practices Score

Tuluksak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Carl Peter</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Allain</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
17 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Willie Phillip</i> Course: <i>Elected Officials</i> Date: <i>2/23/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		92	SDS O&M Score	4	TOTAL SCORE	23

2016 Best Practices Score

Tuntutuliak

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score			
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3			
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0				
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>No record of a primary operator</i> Certification Level: <i>N/A</i> Backup Operator: <i>John White</i> Certification Level: <i>Small Treated</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15			
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0			
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
8 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
	Attendee: <i>James Lupie</i> Course: <i>Elected Officials</i> Date: <i>1/27/2014</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15			
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5			
		Utility is collecting revenue sufficient to cover expenses	15				
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5			
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		232	SDS O&M Score	9	TOTAL SCORE		58

2016 Best Practices Score

Tununak

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5			
		Utility has one or more operators certified at some level in water treatment or distribution		3			
		Utility has no certified operators		0			
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15			
		Utility has no PM plan or performs no PM		0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	10		
		Utility had up to five Monitoring and Reporting violation during the past year		5			
		Utility had more than five Monitoring and Reporting violation during the last year		0			
0 Monitoring and Reporting Violations in 2015							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>						
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10			
		Utility owner and the Utility have not adopted a budget		0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5		
		Utility is collecting revenue sufficient to cover expenses		15			
		Utility has a fee schedule and a collection policy that is followed		5			
		Utility has no fee structure or collection policy		0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5		
		Utility has a current worker's compensation policy in place for all employees		2			
		Utility has no worker's compensation policy		0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE		45

2016 Best Practices Score

Twin Hills

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Julius Henry</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>William Page</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Henry Julius and others</i> Course: <i>Elected Officials</i> Date: <i>11/2/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Tyonek

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Samuel Bartels</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Marian King</i> Course: <i>Org Mgt</i> Date: <i>Dec-15</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		292	SDS O&M Score	12	TOTAL SCORE	73

2016 Best Practices Score

Unalakleet

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>Roger Nicholas</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Nolan Ivanoff</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
11 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	240	SDS O&M Score	10	TOTAL SCORE	60

2016 Best Practices Score

Upper Kalskag

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Community has no public water system</i> Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
0 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: Date:				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	260	SDS O&M Score	10	TOTAL SCORE	65

2016 Best Practices Score

Venetie

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Curtis Frank</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>John Frank</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	15 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
		The utility owner's governing body does not meet		0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	5	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		140	SDS O&M Score	6	TOTAL SCORE	35

2016 Best Practices Score

Voznesenka

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Water Treatment 1</i> Primary Operator: <i>Wlas Reutov</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Zahar Reutov</i> Certification Level: <i>WT P</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
1 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Zack Reutov</i> Course: <i>Elected Officials</i> Date: <i>Nov-15</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	168	SDS O&M Score	7	TOTAL SCORE	42

2016 Best Practices Score

Wainwright

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Treatment 2</i> Primary Operator: <i>James Allen</i> Certification Level: <i>WT3</i> Backup Operator: <i>Edward York</i> Certification Level: <i>WT3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
1 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	0	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		180	SDS O&M Score	7	TOTAL SCORE	45

2016 Best Practices Score

Wales

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>Zachary Milligrock</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Timothy Milligrock</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
8 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	108	SDS O&M Score	4	TOTAL SCORE	27

2016 Best Practices Score

White Mountain

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: <i>Small Treated</i> Primary Operator: <i>James Ione</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Edward Titus</i> Certification Level: <i>Operator holds no current certification</i>				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5	
		Utility had up to five Monitoring and Reporting violation during the past year	5		
		Utility had more than five Monitoring and Reporting violation during the last year	0		
3 Monitoring and Reporting Violations in 2015					
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Dorothy Barr and others</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>				
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0		
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
CIP O&M Score	300	SDS O&M Score	12	TOTAL SCORE	75

2016 Best Practices Score

Whittier

March 23, 2016

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: <i>Small Untreated</i> Primary Operator: <i>Christopher Bender</i> Certification Level: <i>WD 2</i> Backup Operator: <i>Maina Turituri</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
0 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Scott Korbe</i> Course: <i>Org Mgt</i> Date: <i>Dec-15</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
		The utility owner's governing body does not meet	0			
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		340	SDS O&M Score	14	TOTAL SCORE	85

2016 Best Practices Score

Yakutat

March 23, 2016

Category		O&M Scoring Criteria		Possible	Score	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5		
		Utility has one or more operators certified at some level in water treatment or distribution		3		
		Utility has no certified operators		0		
	System Classification: <i>Water Distribution 1</i> Primary Operator: <i>Michael Jensen</i> Certification Level: <i>WD 1</i> Backup Operator: <i>Ronald Beattie</i> Certification Level: <i>WD P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
3 Monitoring and Reporting Violations in 2015						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	
	Attendee: <i>Martha Indreland</i> Course: <i>Financial Mgt</i> Date: <i>6/1/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score		328	SDS O&M Score	13	TOTAL SCORE	82

