## Best Practices Score Beaver

Category     O&M Scoring Criteria     Possible     Score     Explanation of Score     How to Improve Score       Utility has more than one poperator relating to the level of the water system and the backup operator holds some level of certification in water treatment or distribution     7     System Classification: Water Treatment 1     How to Improve Score       Operator     Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution     7     System Classification: Water Treatment 1     How to Improve Score       Operator     Certification     nearing score score     System Classification: Water Treatment 1     How to Improve Score       Utility has no certified operators     0     Score     Score     Score     Score     Score     Score     Score     Score     How to Improve Score       Utility has no certified operators     0     Item Utility is not performing the score	in 12/31/18 but he he renewal fee by expired and didn't we needs to take and ed flier with more the operator must t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and	ContactADEC Operator Certification Program 465-1139Kurt Cook TCC RMW 452-8251 ext. 3267Teslyn Visscher ADEC Drinking Water Program 451-3038
Primary operator:     Finany operator:     Setting in the inset of distribution     7       Operator:     Primary operator:     Setting in the inset of distribution     5       Operator:     Primary operator:     Setting in the inset of distribution     5       Operator:     Primary operator:     Setting in the inset of distribution     5       Operator:     Primary operator:     Setting in the inset of distribution     3       Operator:     Distribution and one or more operators certified at some level in water treatment or distribution     3       Utility has a written PM plan; PM is performed on schedule; records of completion are upper operators.     0     Backup Operator:     To meake the full points in this category. this maintenance or ins't keeping records of maintenance or ins't keeping records of maintenance or ins't keeping records of maintenance.     To maintenance or ins't keeping records of maintenance.     To maintenance.       Utility has a written PM plan; PM is performane of PM and record keeping are not consistent.     15     The utility has a written PM plan; PM is performane of PM and record keeping are not consistent.     15       Utility has a written PM plan; PM is performane of PM and record keeping are not consistent.     10     The utility had the water system. All step hereits and feeporting violation during the pasty year.     10       Ut	he renewal fee by expired and didn't we needs to take and ed flier with more he operator must t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	Certification Program 465-1139 Kurt Cook TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Vertex     Utility has no extinct on the isolation of t	expired and didn't w needs to take and ed flier with more he operator must t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	Certification Program 465-1139 Kurt Cook TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Operator Certification     Operator moleculation or there is no backup operator. Seven and use backup operator. More Provide moleculation or there is no backup operator. Acron Petruska moleculation or there is no backup operator. Acron Petruska certification exel: Operator holds no current certification exel: Operator holds no current certification.     pass the WTI exam. Please see the enclosed information about certification.       Image: Preventive Maintenance Plan     Utility has a written PM plan; PM is performed on schedule; records of completion are ubmitted on a quarter/ basis and have been verified of the dome than five Monitoring and Reporting violation during the past year     0     The utility is not performing the required maintenance or isn't keeping records of quarter.     The utility had up to five Monitoring and Reporting violation during the past year     10       Utility had up to five Monitoring and Reporting violation during the past year     0     The utility had up to five Monitoring and Reporting violation during the past year     5     S     No response to information request.     The utility had up to perform novel exels on whe monitoring sommary with all of the required within the last five years     0     The utility Add up to five Monitoring and Reporting violations in 2018.     The utility operator is approved to the utility management of the utility as completed to utility had up to five Monitoring and Reporting violation during the past year     5     S     No response to information request.     The utility	the operator must they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	Program 465-1139 Kurt Cook TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Image: Processing of the construction of the second of the seco	t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	Kurt Cook TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Meterings     submitted on a quarterly basis and have been verified     25     15     maintenance or isn't keeping records of maintenance.     have a Preventative Maintenance du quarter.       Villity has no PM plan:     Utility has no PM plan or performs no PM     0     15     maintenance.     quarter.       Compliance     Utility has no PM plan: performing and Reporting violation during the past year     10     15     The utility had 1 Drinking Water Monitoring and Reporting violations in 2018.     The Drinking Water Program provides you we Monitoring Summary with all of the requireer water system.       Management Training     A person who holds a position of responsibility for management of the utility has completed and receives a current report from the operator     5     5     Anna Joseph attended Personnel training on 12/3/2018.     The fullity and all provinces and receives a current report from the operator     5       Meetings of the Governing Body     The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report form the operator     5     0     No response to information request.     The governing body needs to meet according and submit minutes to RUBA. The meeting of ordinance/bylaw requirements are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body.     0     No response to request.     No response to request.     With montha adopted, realistic budg with	t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Preventive Maintenance Plan     submitted on a quarterly basis and have been verified     25     15     maintenance or isn't keeping records of maintenance.     have a Preventative Maintenance plan that to completed plan must be submitted to your a quarter.       Compliance     Utility has on VPM plan; performance of PM and record keeping are not consistent     15     maintenance.     quarter.       Utility has no VPM plan; performance of VPM and record keeping are not consistent     10     The utility has no VPM plan; performance of VPM and record keeping are not consistent     10       Compliance     Utility has no VPM plan; performance of with the past year     10     The utility had no Nonitoring and Reporting violation during the past year     0     The Drinking Water Monitoring and Reporting violations in 2018.     The Drinking Water Program provides you w Wonitoring Summal samples and reports wuth and preventing violation during the last year     0     Anna Joseph attended Personnel training on 12/3/2018.     The utility has no PM plan; performance or other utility management for the utility has completed and mance/bylaw requirements and receives a current report from the operator     5     5     S     Anna Joseph attended Personnel training on 12/3/2018.     The utility owner's governing body needs to meet according and submit minutes to RUBA. The meeting n document that a report was made by the op governing body.       Meetings of the Governing Body     The utility owner's governing body does not meet <td< td=""><td>t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending</td><td>TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program</td></td<>	t they follow and the r assigned RMW each with an Annual ed samples for your st be collected and , consider sending	TCC RMW 452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Maintenance Plan   Utility has a written PM plan; performance of PM and record keeping are not consistent   15   maintenance.   completed plan must be submitted to your a quarter.     Compliance   Utility has no PM plan or performs no PM   0   0   quarter.   Monitoring and Reporting widelsion during the past year   0   To maintain the full points in this category.   Guarter space water space must was submitted in a time space space must was submitted in a time space sp	with an Annual ed samples for your st be collected and , consider sending	452-8251 ext. 3267 Teslyn Visscher ADEC Drinking Water Program
Utility has no PM plan or performs no PM     0     utility has no PM plan or performs no PM     0       Compliance     Utility had no Monitoring and Reporting violation during the past year     10     The utility had 1 Drinking Water Monitoring and Reporting violation during the past year     5     The utility had 1 Drinking Water Monitoring and Reporting violation during the last year     0     The Utility had no monitoring and Reporting violation during the past year     5     The utility had 1 Drinking Water Monitoring and Reporting violation during the last year     0       Utility had up to five Monitoring and Reporting violation during the last year     0     5     Anna Joseph attended Personnel training on 12/3/2018.     To maintain the full points in this category, c someone to one of the free RUBA training e monitoring and submit the local ordinance/bylaw requirements and receives a current report from the operator     5     \$     Anna Joseph attended Personnel training on 12/3/2018.     To maintain the full points in this category, c someone to one of the free RUBA training e monitoring and submit the local ordinance/bylaw requirements and receives a current report from the operator     5     \$     Anna Joseph attended Personnel training on 12/3/2018.     To maintain the full points in this category, c someone to one of the free RUBA. The meeting m document that a report was made by the op governing body meets routinely consistent with the local ordinance/bylaw requirements.     5     No response to information request.     The governing body.     Th	ed samples for your st be collected and , consider sending	Teslyn Visscher ADEC Drinking Water Program
Compliance   Utility had up to five Monitoring and Reporting violation during the past year   5   Reporting violations in 2018.   Monitoring Summary with all of the required submitted in a timely water system. All samples and reports must submitted in a timely manner.     Utility had more than five Monitoring and Reporting violation during the last year   0   5   Reporting violations in 2018.   Monitoring Summary with all of the required submitted in a timely water system. All samples and reports must submitted in a timely manner.     Utility Management Training   A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category. Completed a DCRA approved Utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator   5   5   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category. Completed a document that a report was made by the op governing body meets routinely consistent with the local ordinance/bylaw requirements   0   No response to information request.   The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements   0   No response to request.   Provide RUBA with an adopted, realistic budget and budget amendments are adopted a needed; Accurate monthly budget reports are prepared and submitted to the governing body   No re	ed samples for your st be collected and , consider sending	ADEC Drinking Water Program
Compliance   Earch meeting we up one instructing we per fear   S <td>t be collected and</td> <td>Water Program</td>	t be collected and	Water Program
Utility had more than five Monitoring and Reporting violation during the last year   0   submitted in a timely manner.     Utility Management   A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course   5   5   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category, or some to one of the free RUBA training on 12/3/2018.     Meetings of the Governing Body   The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator   5   5   0   No response to information request.   The governing body needs to meet according and submit minutes to RUBA. The meeting more document that a report was made by the op governing body are can be doubded a needbed a second and submitted to the governing body constrained a submitted to the governing body constrained a submitted to the governing body constrained a submitted to the governing body constrained and implemented a budget, the other has not.   0   No response to request.   Provide RUBA with an adopted, realistic budge and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body   15   0     Budget   Either the Utility or the Utility owner has adopted a budget, but it is not being implemented   10   0   No response to request.   Provide RUBA with the utility's fee schedule     Utility is concer to butility owner and the	, consider sending	-
Utility   A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category, c someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA. The meeting m ordinance/bylaw requirements and receives a current report from the operator   5   5   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category, c someone to one of the free RUBA trainings e someone to one of the free RUBA. The meeting m ordinance/bylaw requirements and receives a current report from the operator   5   5   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category, c someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA. The meeting m ordinance/bylaw requirements and receives a current report from the operator   5   5   Anna Joseph attended Personnel training on 12/3/2018.   To maintain the full points in this category, c someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA trainings e someone to one of the free RUBA train	_	
Set   Meetings of the Governing Body   ordinance/bylaw requirements and receives a current report from the operator   Image: Comparison of the utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements   0   and submit minutes to RUBA. The meeting in document that a report was made by the op- governing body.     Body   The utility owner's governing body does not meet   0   0   0   0     Image: Budget   Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body   15   0   No response to request.   Provide RUBA with an adopted, realistic budget and meeting in demonstrate the council is reviewing the mo- reports.     Budget   Either the Utility or the Utility owner has adopted a budget, but it is not being implemented Utility owner and the Utility have not adopted a budget, but it is not being implemented Utility is collecting revenue sufficient to cover the Utility's operating expenses and to.   No response to document request   Provide RUBA with the utility's fee schedule.		
Body   ordinance/bylaw requirements   2   0   governing board.     The utility owner's governing body does not meet   0   0   0   0     Utility owner and the Utility have each adopted a realistic budget and budget amendments are grepared and submitted to the governing body   15   0   0   Provide RUBA with an adopted, realistic budget reports are prepared and submitted to the governing body   15   0   0   With monthly financial reports and meeting in demonstrate the council is reviewing the monor reports.   0 <t< td=""><td>-</td><td>1</td></t<>	-	1
Budget   Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body   15   No response to request.   Provide RUBA with an adopted, realistic budget and meeting reports and meeting reports and meeting reports and meeting reports.     Budget   Either the Utility or the Utility owner has adopted a budget, but it is not being implemented   13   13   Provide RUBA with the utility's fee schedule.     Utility owner and the Utility have not adopted a budget   0   0   No response to document request.   Provide RUBA with the utility's fee schedule.	perator to the	
Budget   are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body   15   0   with monthly financial reports and meeting reports are prepared and submitted to the governing body   16   0   either the Utility or the Utility owner has adopted and implemented a budget, the other has not   13   13   0   reports.   reports.   14     Utility owner and the Utility have not adopted a budget, but it is not being implemented   10   0   0   0   0		
Index 13   not   Either the Utility or the Utility owner has adopted a budget, but it is not being implemented   10   Utility owner and the Utility have not adopted a budget   0	g minutes that	Brendan Smyth
Utility owner and the Utility have not adopted a budget   0     Utility is collecting revenue sufficient to cover the Utility's operating expenses and to   No response to document request		DCRA RUBA Program 451-2744
Utility is collecting revenue sufficient to cover the Utility's operating expenses and to No response to document request Provide RUBA with the utility's fee schedule		431 2744
Utility is collecting revenue sufficient to cover the Utility's operating expenses and to no		
contribute to a repair and replacement account		
Revenue   Utility is collecting revenue sufficient to cover expenses   15   0     Utility has a fee schedule and a collection policy that is followed   5   10     Utility has no fee structure or collection policy   0   10		
Utility has a fee schedule and a collection policy that is followed 5		
	tion income t	4
Worker's has a current policy in place 5 0 compensation insurance. receive additional points.	The utility must obtain worker's compensation insurance to receive additional points.	
Insurance Utility has a current worker's compensation policy in place for all employees 2		
Utility has no worker's compensation policy   0   0     Utility has no worker's compensation policy   0   0		4
Utility has no past due tax liabilities and is current with all tax obligations   5   Verified July 2019   To receive additional points in this category, either become current on all outstanding tax     Demonstration   Utility owes back taxes, but has a signed payment agreement, is current on that agreement, is current on all outstanding tax   5   Verified July 2019   To receive additional points in this category, either become current on all outstanding tax	the trike manuat	
Payroll Liability and is up-to-date with all other tax obligations 2 enter into a repayment agreement for outsta		
Compliance   Utility is not current with its tax obligations and/or does not have a signed repayment   0   and remain current on payments.	tax liabilities, or must	
CIP O&M Score 0 SDS O&M Score 5 TOTAL SCORE 30	tax liabilities, or must	