Utility has more than one operator certified to the level of the water system (10 points)

Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution (7 points)

Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator (5 points)

Utility has one or more operators certified at some level in water treatment or distribution (3 points)

Utility has no certified operators (0 points)

Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified (25 points)

Utility has a written PM plan; performance of PM and record keeping are not consistent (15 points)

Utility has no PM plan or performs no PM (0 points)

Utility had no Monitoring and Reporting violations during the past year (10 points)

Utility had up to five Monitoring and Reporting violations during the past year (5 points)

Utility had more than five Monitoring and Reporting violation during the last year (0 points)

A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years (5 points)

The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator (5 points)

The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements (2 points)

The utility owner’s governing body does not meet (0 points)

Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body (15 points)

Either the Utility or the Utility owner has adopted and implemented a budget, the other has not (13 points)

Either the Utility or the Utility owner has adopted a budget, but it is not being implemented (10 points)

Utility owner and the Utility have not adopted a budget (0 points)

Utility is collecting revenue sufficient to cover the Utility’s operating expenses and to contribute to a repair and replacement account (20 points)

Utility is collecting revenue sufficient to cover expenses (15 points)

Utility has a fee schedule and a collection policy that is followed (5 points)

Utility has no fee structure or collection policy (0 points)

Utility has had a worker’s compensation policy in place for two years and has a current policy in place (5 points)

Utility has a current worker’s compensation policy in place for all employees (2 points)

Utility has no worker’s compensation policy (0 points)

Utility has had more than five Monitoring and Reporting violations during the past year (0 points)

Utility has no Monitoring and Reporting violations during the past year (10 points)

Utility has had up to five Monitoring and Reporting violations during the past year (5 points)

Utility has had more than five Monitoring and Reporting violation during the last year (0 points)

The utility is performing the required maintenance or isn’t keeping records of maintenance (15 points)

The utility had 0 Drinking Water Monitoring and Reporting violations in 2018. Excellent job - keep up the good work! (10 points)

The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements (5 points)

Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body (5 points)

To receive full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter. (0 points)

The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner. (5 points)

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To maintain full points in this category, consider sending someone to one of the free RUBA trainings each year. (5 points)

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