

Best Practices Score
Hoonah
Fall 2020

Category		O&M Scoring Criteria		Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	7	System Classification: Water Treatment 2 Primary Operator: <i>Ronny Roberts</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Matthew Gonzalez</i> Certification Level: <i>WT 1</i> Ronny Roberts is certified at the correct level. Matthew Gonzalez holds certification but not at the correct level. Billy Miller and LeRoy Williams hold no certifications.	Ronny Roberts needs 0.8 CEUs before 12/31/20 to renew his WT 2 certificate. Matthew Gonzalez has the required CEUs to renew his WT 1 certificate now and also needs to take and pass the WT2 exam. Billy Miller's WT 1 certificate expired 12/31/2019 without the required CEUs, he will need to take and pass the WT 1 exam. LeRoy Williams needs to take and pass the WT 1 exam. Please see enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5				
		Utility has one or more operators certified at some level in water treatment or distribution		3				
		Utility has no certified operators		0				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	25	The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance records to the assigned RMW.	Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.	John Johnson ADEC RMW 269-7605
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15				
		Utility has no PM plan or performs no PM		0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	5	The utility had 5 Drinking Water Monitoring and Reporting violations in 2019.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Jamie Bjorkman ADEC Drinking Water Program 262-3423
		Utility had up to five Monitoring and Reporting violation during the past year		5				
		Utility had more than five Monitoring and Reporting violation during the last year		0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	Jennifer Bidiman attended Clerks Management for Rural Utilities training on 9/17/2018.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Iura Leahu DCRA RUBA Program 465-4814
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	The governing body of the utility meets monthly. Meeting minutes were provided to the governing body and RUBA staff and the minutes include water operator reports.	To maintain full points, the governing body must continue to meet according to ordinance and provide RUBA with meeting minutes.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
		The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	The city and its utility adopted a realistic and balanced budget. The utility separated revenue and expenses in a separate enterprise budget. The receipt of the monthly financial reports has been documented in the minutes.	Full points have been awarded. Continue to provide monthly financial reports to RUBA for verification.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10				
		Utility owner and the Utility have not adopted a budget		0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	The utility is collecting sufficient revenue to cover operating expenses and no subsidies were used to balance the utility budget. The utility contributes to a Repair and Replacement account.	Full points have been awarded. Keep up the great work.	
		Utility is collecting revenue sufficient to cover expenses		15				
		Utility has a fee schedule and a collection policy that is followed		5				
		Utility has no fee structure or collection policy		0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	Policy verified on 6/30/2020	Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.	
		Utility has a current worker's compensation policy in place for all employees		2				
		Utility has no worker's compensation policy		0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	0	IRS doesn't recognize return for 3/31/20 .	To receive additional points in this category, the utility must either become current on all outstanding tax liabilities, or must enter into a repayment agreement for outstanding tax liability, and remain current on payments.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		27	SDS O&M Score	14	TOTAL SCORE		87	