## O&M Scoring Criteria

### Operator Certification
- **Utility has more than one operator certified to the level of the water system**
  - **Possible**: 10
  - **Score**: 10
  - **Explanation of Score**: System Classification: No operator required. Primary Operator: No certified operator required. Certification Level: N/A.

- **Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution**
  - **Possible**: 7
  - **Score**: 10
  - **Explanation of Score**: Primary Operator: No certified operator required. Certification Level: N/A.

- **Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator**
  - **Possible**: 5
  - **Score**: 5
  - **Explanation of Score**: No certified operator required.

- **Utility has one or more operators certified at some level in water treatment or distribution**
  - **Possible**: 3
  - **Score**: 3
  - **Explanation of Score**: No certified operator required.

- **Utility has no certified operators**
  - **Possible**: 0
  - **Score**: 0

### Preventive Maintenance Plan
- **Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified**
  - **Possible**: 25
  - **Score**: 25
  - **Explanation of Score**: The community has no utility that requires maintenance.

- **Utility has a written PM plan; performance of PM and record keeping are not consistent**
  - **Possible**: 15
  - **Score**: 15

- **Utility has no PM plan or performs no PM**
  - **Possible**: 0
  - **Score**: 0

### Compliance
- **Utility had no Monitoring and Reporting violations during the past year**
  - **Possible**: 10
  - **Score**: 10
  - **Explanation of Score**: The utility had 0 Drinking Water Monitoring and Reporting violations in 2021. The community does not operate a public water system.

- **Utility had up to five Monitoring and Reporting violation during the past year**
  - **Possible**: 5
  - **Score**: 5

- **Utility had more than five Monitoring and Reporting violation during the past year**
  - **Possible**: 0
  - **Score**: 0

### Utility Management Training
- **A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years**
  - **Possible**: 5
  - **Score**: 5
  - **Explanation of Score**: N/A attended N/A training on 12:00:00 AM. RUBA provides free training several times per year. Someone who works with the utility should take one of the courses as soon as possible.

### Meetings of the Governing Body
- **The utility owner’s governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator**
  - **Possible**: 5
  - **Score**: 5
  - **Explanation of Score**: Community does not have a utility.

### Budget
- **The utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body**
  - **Possible**: 15
  - **Score**: 15
  - **Explanation of Score**: Community does not have a utility.

- **Either the Utility or the Utility owner has adopted and implemented a budget, the other has not**
  - **Possible**: 13
  - **Score**: 13

- **Either the Utility or the Utility owner has adopted a budget, but it is not being implemented**
  - **Possible**: 10
  - **Score**: 10

### Revenue
- **Utility is collecting revenue sufficient to cover the Utility’s operating expenses and to contribute to a repair and replacement account**
  - **Possible**: 20
  - **Score**: 20
  - **Explanation of Score**: Community does not have a utility.

- **Utility is collecting revenue sufficient to cover expenses**
  - **Possible**: 15
  - **Score**: 15

- **Utility has a fee schedule and a collection policy that is followed**
  - **Possible**: 5
  - **Score**: 5

- **Utility has no fee structure or collection policy**
  - **Possible**: 0
  - **Score**: 0

### Worker’s Compensation Insurance
- **Utility has had a worker’s compensation policy for all employees for the past two years and has a current policy in place**
  - **Possible**: 5
  - **Score**: 5
  - **Explanation of Score**: Community does not have a utility. N/A

- **Utility has a current worker’s compensation policy in place for all employees**
  - **Possible**: 2
  - **Score**: 2

- **Utility has no worker’s compensation policy**
  - **Possible**: 0
  - **Score**: 0

### Payroll Liability Compliance
- **Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up to date with all other tax obligations**
  - **Possible**: 5
  - **Score**: 5
  - **Explanation of Score**: Community does not have a utility. N/A

- **Utility owes back taxes, but has a signed payment agreement for back taxes owed**
  - **Possible**: 2
  - **Score**: 2

### Contact Information
- **Spring 2022 Ivanof Bay**
- **Best Practices Score**

### Explanation of Score
- **TOTAL SCORE**: 100

### How to Improve Score
- **CIP O&M Score**: 40

### Contact Information
- **Community does not have a utility.**
- **No certified operator required**
- **N/A attended N/A training on 12:00:00 AM.**
- **RUBA provides free training several times per year. Someone who works with the utility should take one of the courses as soon as possible.**
- **Community does not have a utility.**
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### Contact
- **Carol Luckhurst**
  - **DCRA RUBA Program**
  - **842-5135**
- **ADEC Operator Certification Program**
  - **465-1139**
- **Kenny Parker**
  - **BBAHC RMBW**
  - **842-9624**
- **RUBA**
  - **RUBA**
  - **N/A**

### Additional Information
- **Spring 2022 Ivanof Bay**
- **Best Practices Score**