## Best Practices Score Nondalton Spring 2022

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
	Operator Certification	Utility has more than one operator certified to the level of the water system	10		Primary Operator: Robert Cusma Trefo	Robert Cusma, Aron Alexie, Jesse Trefon, and Beretta Trefon need to take and pass the ST exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	0			
		Utility has one or more operators certified at some level in water treatment or distribution	3				
Technical		Utility has no certified operators	0				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	a regular basis and keeping records. Each month, the to perform maintenance accord	Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and	Theo Graber ADEC RMW 269-7571
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			send monthly records to the assigned RMW.	
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	The utility had 35 Drinking Water Monitoring and Reporting violations in 2021.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Leah Vansandt ADEC Drinking Water Program 269-7653
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Randy Kakaruk attended Elected Officials Management for Rural Utilities training on 10/28/2019.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Lydia Mielke DCRA RUBA Program 269-4549
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	Documentation was not provided to RUBA during this reporting period.	The governing body needs to meet according to local ordinance/bylaw and submit meeting minutes to RUBA. The minutes should document that a report to the council was made by the operator. Contact your RUBA specialist for advise and assistance.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	An adopted FY22 budget was provided, but review of financial reports was not indicated in the meeting minutes.	Provide RUBA with monthly financial reports that are submitted to the council and documented in meeting minutes.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20		Documentation was not provided to RUBA during this reporting period.	Provide RUBA with accurate monthly financial reports that show the utility is collecting sufficient revenue to cover operating expenses. Contact your RUBA specialist for assistance.	
cial		Utility is collecting revenue sufficient to cover expenses	15	0			
Financial		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and	5	2	Current coverage for the utility owner was confirmed through a Department of Labor and Workforce Development database query on 12/22/21, but the utility owner did not have coverage prior to 03/01/21.	Full points can be awarded after the utility owner demonstrates that a worker's compensation policy has been in place for two full years.	
		has a current policy in place Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5		Utility has no past due tax liabilities and is current with all tax obligations.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2	_			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0	5			
	CIP O&M Score		4	<u> </u> 7			
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