## Best Practices Score Point Lay Spring 2022

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
		Utility has more than one operator certified to the level of the water system	10		System Classification: Water Treatment 2	The full points have been awarded in this category. Operators should continue to pursue the required continuing education and be prepared to renew certifications when necessary.	ADEC Operator Certification Program
	Operator Certification	Primary operator is certified to the level of the water system and the backup operator holds	7				
		some level of certification in water treatment or distribution		10			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				465-1139
Technical		Utility has no certified operators	0				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	The utility is not performing the required maintenance or isn't keeping records of maintenance.	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	John Johnson RMW 269-7605
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	The utility had 0 Drinking Water Monitoring and Reporting violations in 2021. Excellent job - keep up the good work!		Karen Garland
		Utility had up to five Monitoring and Reporting violation during the past year	5				ADEC Drinking
		Utility had more than five Monitoring and Reporting violation during the last year	0				Water Program 451-2137
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	No one associated with the utility has attended a RUBA training in the past five years.	RUBA provides free training several times per year. Contact your RUBA specialist for more information.	Fred Smith DCRA RUBA Program 442-3696
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5		Documentation was not provided to RUBA during this reporting period.	The governing body needs to meet according to local ordinance/bylaw and submit meeting minutes to RUBA. The minutes should document that a report to the council was made by the operator. Contact your RUBA specialist for advise and assistance.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2	0			
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	The utility has adopted a budget, but meeting minutes were not provided to RUBA during this reporting period; therefore, a review of the financial reports has not been demonstrated.	Provide RUBA with monthly financial reports that are submitted to the council and documented in meeting minutes.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20		Documentation was not provided to RUBA during this reporting period.	Provide RUBA with accurate monthly financial reports that show the utility is collecting sufficient revenue to cover operating expenses. Contact your RUBA specialist for assistance.	
a l		Utility is collecting revenue sufficient to cover expenses	15	0			
Financial		Utility has a fee schedule and a collection policy that is followed	5	1			
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and	5	5	confirmed by a Department of Labor and maintain an	Full points have been awarded. The utility owner must maintain an active worker's compensation policy to continue receiving these points.	
		has a current policy in place					
		Utility has a current worker's compensation policy in place for all employees	2				
	mourance	Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	_	The RUBA program did not receive authorization to access tax information.	Provide RUBA with a completed authorization form so they	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		0	access tax iiiiUiiiiatiUii.	may confirm compliance with tax liabilities.	
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score	0 TOTAL SCORE	3.	5			