## Best Practices Score Tuluksak Spring 2022

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10		System Classification: Water Treatment 1 Primary Operator: <i>Kristy Napoka</i>	Jerah Peter will need 1.0 CEU by 12/31/23 to renew in 2023. Kristy Napoka will need 1.0 CEU by 12/31/24 to	-
		Primary operator is certified to the level of the water system and the backup operator holds	7				
		some level of certification in water treatment or distribution	,		Certification Level: Small Treated	renew in 2024. Kristy Napoka, Jerah Peter, Carl Peter, and	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	3	Backup Operator: <i>Jerah Peter</i> Certification Level: <i>Small Treated</i> Kristy Napoka and Jerah Peter hold certifications but	John Phillip need to take and pass the WT 1 exam. Please see the enclosed flyer with more information about certification.	
		Utility has one or more operators certified at some level in water treatment or distribution	3	1			
		Utility has no certified operators	0		not at the correct level. John Phillip and Carl Peter hold no certifications.		
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	or isn't keeping records of maintenance. mu	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	Bob White YKHC RMW 543-6428
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	The utility had 16 Drinking Water Monitoring and Reporting violations in 2021.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Leslie Morrison ADEC Drinking Water Program 269-7518
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	No one associated with the utility has attended a RUBA training in the past five years.	RUBA provides free training several times per year. Contact your RUBA specialist for more information.	Mike White DCRA RUBA Program 543-3475
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5		this reporting period: June 2021. Insufficient meeting minutes were provided to RUBA for review.	The governing body needs to meet according to local ordinance/bylaw and submit meeting minutes to RUBA. The minutes should document that a report to the council was made by the operator. Contact your RUBA specialist for advise and assistance.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2	0			
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	An adopted CY21 budget was provided, but review of financial reports was not indicated in the meeting minutes.	Provide RUBA with monthly financial reports that are submitted to the council and documented in meeting minutes.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
Financial		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20		=	Provide RUBA with accurate monthly financial reports that show the utility is collecting sufficient revenue to cover operating expenses. Contact your RUBA specialist for assistance.	
		Utility is collecting revenue sufficient to cover expenses	15	0			
		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and	5	0	A Department of Labor and Workforce Development database query on 01/14/22 indicated the utility owner did not have coverage.	The utility owner must obtain a workers' compensation policy consistent with state and federal laws. Contact your RUBA specialist for advise and assistance.	
		has a current policy in place					
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0		941 filings have not been filed for the following tax period: 3/31/21.	To receive additional points in this category, the utility must either become current on all outstanding tax liabilities, or must enter into a repayment agreement for outstanding tax liability, and remain current on payments.	
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	ł			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2	0			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score	0 TOTAL SCORE	28	8			