Best Practices Score Eagle City Fall 2023

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
	Category	Utility has more than one operator certified to the level of the water system	10	30016	System Classification: Water Treatment 1	Joel Helmer needs 3.0 CEUs by 12/31/23 to renew in 2023.	Contact
	Operator Certification	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	5	Primary Operator: Joel Helmer Certification Level: WT 1 Backup Operator: Steve Robbins	Steve Robbins needs to take and pass the WT 1 exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		Certification Level: Operator holds no certification	certification.	
		Utility has one or more operators certified at some level in water treatment or distribution	3		Joel Helmer holds the correct level of certification.	403-1139	
ica		Utility has no certified operators	0		Steve Robbins holds no certification.		
Technical	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	The utility is not performing the required maintenance or isn't keeping records of maintenance. To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	The utility had 0 Drinking Water Monitoring and Reporting violations in 2022. Excellent job - keep up the good work!	Mike Sharp	
		Utility had up to five Monitoring and Reporting violation during the past year	5				ADEC Drinking
		Utility had more than five Monitoring and Reporting violation during the last year	0				Water Program 451-2178
gerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	No one associated with the utility has attended a RUBA training in the past five years.	RUBA provides free training several times per year. Contact your RUBA specialist for more information.	Maisie Thomas
na L	Meetings of	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	during this reporting period: December 2022, January, February, March and May 2023. The water operator report was not consistently included in	To receive additional points, provide RUBA with meeting minutes that demonstrate the utility operator is providing a report to the council. Contact your assigned LGS for assistance.	
Ma		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0		the meeting minutes.		
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	The overall budget submitted to RUBA was not balanced. The utility owner needs to adopt a balanced and realistic budget. Contact your assigned LGS for advice and assistance.	The utility owner needs to adopt a balanced and realistic budget. Contact your assigned LGS for advice and assistance.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			DCRA RUBA Program 451-2756	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20			Provide RUBA with the utility's fee schedule and collection policy. Contact your assigned LGS for advice and assistance.	
cial		Utility is collecting revenue sufficient to cover expenses	15	0			
Financial		Utility has a fee schedule and a collection policy that is followed	5				
뜶		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		Full points have been awarded. The utility owner must maintain an active workers' compensation policy to continue	
		Utility has a current worker's compensation policy in place for all employees	2			receiving these points.	
		Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	Utility owner has no past due tax liabilities and is current with all tax obligations. Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	,	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score	0 TOTAL SCORE	42	2			