## Best Practices Score Igiugig Fall 2023

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5	System Classification: Water Treatment 1	Jeff Bringhurst has the required CEUs to renew now. Dave	
		Primary operator is certified to the level of the water system and the backup operator holds	7		· · · · · · · · · · · · · · · · · · ·	Hostetter needs to take and pass the WT 1 exam. Please see the enclosed flyer with more information about certification.	
		some level of certification in water treatment or distribution	,				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0		Jeff Bringhurst holds holds the correct level of certification. Dave Hostetter holds no certification		
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance records to the assigned RMW.  Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.	= :	John Johnson
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			ADEC RMW	
		Utility has no PM plan or performs no PM	0				269-7605
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10	The utility had 0 Drinking Water Monitoring and Reporting violations in 2022. Excellent job - keep up the good work!		Heather Murray ADEC Drinking Water Program 269-7619
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
anagerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Ida Nelson attended Elected Officials Management for Rural Utilities training on 11/29/2021.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Cindy Roque DCRA RUBA Program 842-1696
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5		Documentation was not provided to RUBA during this reporting period.	The governing body needs to meet according to local ordinance and/or bylaw and submit minutes to RUBA. The meeting minutes should document that a report was made by the operator to the governing board. Contact your assigned LGS for assistance.	
Σ		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2	0			
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	Documentation was not provided to RUBA during this reporting period.	Provide RUBA with an adopted, realistic budget. Provide RUBA with monthly financial reports and meeting minutes that demonstrate the council is reviewing the monthly financial reports. Contact your assigned LGS for advice and assistance.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to	20		Documentation was not provided to RUBA during this reporting period.	Provide RUBA with accurate monthly financial reports that shows the utility is collecting sufficient revenue to cover operating expenses. Contact your assigned LGS for advice and assistance.	
<u></u>		contribute to a repair and replacement account  Utility is collecting revenue sufficient to cover expenses	15	0			
Financial		Utility has a fee schedule and a collection policy that is followed	5	U			
ina		Utility has no fee structure or collection policy	0	1			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and	5	_	confirmed by a Department of Labor and maintain an ac	Full points have been awarded! The utility owner must maintain an active worker's compensation policy to continue	
		has a current policy in place Utility has a current worker's compensation policy in place for all employees	2	5		receiving these points.	
		Utility has no worker's compensation policy	0	1		0 p	
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0	3			
	CIP O&M Score		5!	5			