

Best Practices Score
Nunam Iqua
Spring 2023

Category		O&M Scoring Criteria		Possible	Score	Explanation of Score	How to Improve Score	Contact		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system		10	3	System Classification: Water Treatment 2 Primary Operator: <i>Matthew Ignatius</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Daniel Johnson</i> Certification Level: <i>WT 1</i> Matthew Ignatius, Daniel Johnson, and Roger Canoe hold certifications but not at the correct level. Darren Abraham, Justin Ignatius, Joshua Noble, and Thomas Pete hold no certifications.	Matthew Ignatius will need 3.0 CEUs by 12/31/25 to renew in 2025. Daniel Johnson needs 3.0 CEUs by 12/31/2023 to renew in 2023. Matthew Ignatius and Daniel Johnson need to take and pass the WT 2 exam. Roger Canoe has the required CEU to renew in 2024. Darren Abraham, Justin Ignatius, Roger Canoe, Joshua Noble, and Thomas Pete need to take and pass the WT 1 exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7						
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5						
		Utility has one or more operators certified at some level in water treatment or distribution		3						
		Utility has no certified operators		0						
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	The utility is not performing the required maintenance or isn't keeping records of maintenance.	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	Allan Paukan YKHC RMW 438-2024		
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15						
		Utility has no PM plan or performs no PM		0						
	Compliance	Utility had no Monitoring and Reporting violations during the past year		10	0	The utility had 63 Drinking Water Monitoring and Reporting violations in 2022.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Heather Murray ADEC Drinking Water Program 269-7619		
		Utility had up to five Monitoring and Reporting violation during the past year		5						
		Utility had more than five Monitoring and Reporting violation during the last year		0						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years		5	5	Esther Manumik attended QuickBooks for Rural Utilities training on 10/12/2020.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Nicholas Martinez DCRA RUBA Program 545-7004		
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	Minutes were provided for the following months during this reporting period: June, July, September, November 2022. The water operator report was consistently included in the meeting minutes.	To maintain full points, the governing body must continue to meet according to local ordinance/bylaw and provide RUBA with meeting minutes.			
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
		The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	The utility owner has adopted an overall realistic and balanced budget and accurate monthly financial reports have been submitted and documented in the meeting minutes.	Full points have been awarded. Continue to provide RUBA accurate monthly financial reports that are submitted to the council and documented in the meeting minutes.	Nicholas Martinez DCRA RUBA Program 545-7004		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13						
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10						
		Utility owner and the Utility have not adopted a budget		0						
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	20	The utility is collecting adequate revenue to cover its expenses. As of December 8, 2022, the city's water and sewer repair and replacement account has a significant balance.	Full points have been awarded. Keep up the great work.			
		Utility is collecting revenue sufficient to cover expenses		15						
		Utility has a fee schedule and a collection policy that is followed		5						
		Utility has no fee structure or collection policy		0						
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	Continuous coverage for the utility owner was confirmed by a Department of Labor and Workforce Development database query on 01/06/23.	Full points have been awarded. The utility owner must maintain an active workers' compensation policy to continue receiving these points.			
		Utility has a current worker's compensation policy in place for all employees		2						
		Utility has no worker's compensation policy		0						
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations		5	5	The utility owner has no past due tax liabilities and is current with all tax obligations.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.			
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0								
CIP O&M Score		13	SDS O&M Score			TOTAL SCORE		73		