## Best Practices Score New Stuyahok Fall 2023

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0	System Classification: Water Distribution 2	Cohen Acovak, Zachary Gust, and Donald Apokedak need to take and pass the WD 1 exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		• •		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5				
		Utility has one or more operators certified at some level in water treatment or distribution	3				
chnical		Utility has no certified operators	0		Cohen Acovak, Zachary Gust, and Donald Apokedak hold no certifications.		
Te	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	The utility is not performing the required maintenance or isn't keeping records of maintenance.	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	George Larsen BBAHC RMW 842-9624
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10		The utility had 9 Drinking Water Monitoring and Reporting violations in 2022.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Heather Murray ADEC Drinking Water Program 269-7619
		Utility had up to five Monitoring and Reporting violation during the past year	5	0			
		Utility had more than five Monitoring and Reporting violation during the last year	0				
rial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Jerry Walcott attended Financial Management for Rural Utilities training on 5/15/2023.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	e S. Cindy Roque DCRA RUBA Program 842-1969
anage	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	RUBA during this reporting period.	The governing body needs to meet according to local ordinance and/or bylaw and submit minutes to RUBA. The meeting minutes should document that a report was made by the operator to the governing board. Contact your assigned LGS for assistance.	
Σ		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	The utility owner or third-party utility manager has adopted an overall realistic and balanced budget, but accurate monthly financial reports have not been documented in the meeting minutes.	Provide RUBA with accurate monthly financial reports that are submitted to the council and documented in meeting minutes.  Contact your assigned LGS for advice and assistance.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20		Financial reports show utility revenue is sufficient to cover expenses and a dedicated repair and replacement account is adequately funded.	Full points have been awarded! Keep up the great work.	
a		Utility is collecting revenue sufficient to cover expenses	15	20			
Financial		Utility has a fee schedule and a collection policy that is followed	5				
Fina		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		Full points have been awarded! The utility owner must maintain an active worker's compensation policy to continue	
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0	1			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5	Utility owner has no past due tax liabilities and is current with all tax obligations.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score		60	)			