Best Practices Score Hooper Bay Spring 2025

	Category	O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
		Utility has more than one operator certified to the level of the water system	10	3	System Classification: Water Treatment 2	mary Operator: <i>Victor Seton</i> rtification Level: <i>WT P</i> ckup Operator: <i>Aloysius Olson</i> rtification Level: <i>Operator holds no current</i> rtification ctor Seton is certified but not at the correct level. bysius Olson, Edgar Smith, and Dennis Hunter need to take and pass the WT 1 exam. Please see the enclosed flyer with more information	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds	7		Primary Operator: Victor Seton		
	ļ	some level of certification in water treatment or distribution	,				
	Operator Certification Preventive Maintenance Plan	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		Certification Level: Operator holds no current		
		Utility has one or more operators certified at some level in water treatment or distribution	3				
chnical		Utility has no certified operators	0		Victor Seton is certified but not at the correct level. Aloysius Olson, Edgar Smith, Thomas Seton, Edgar Smith, and Dennis Hunter hold no certifications.		
Te		Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	maintenance or isn't keeping records of have maintenance.	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	Willie Kamuck YKHC RMW 438-6026
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	The utility had 10 Drinking Water Monitoring and Reporting violations in 2024.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Kristine Poeppel ADEC Drinking Water Program 269-7521
		Utility had up to five Monitoring and Reporting violations during the past year	5				
Ш		Utility had more than five Monitoring and Reporting violations during the last year	0				
rial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Siana Tall attended Clerk's Management for Rural Utilities training on 8/12/2024.	To maintain the full points, consider sending someone to one of the free RUBA trainings each year.	Michael White DCRA RUBA Program 269-4549
anage	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	To maintain full points, the governing body must continue to meet according to local ordinance/bylaw and provide RUBA with meeting minutes.	To maintain full points, the governing body must continue to meet according to local ordinance/bylaw and provide RUBA with meeting minutes.	
Σ		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	The third-party utility manager has adopted an overall realistic and balanced budget, but accurate monthly financial reports have not been documented in the meeting minutes.	To receive additional points in this category, provide RUBA with the utility owner's balanced and realistic budget. RUBA can provide assistance with this effort if needed.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20		Financial reports show utility revenue is sufficient to cover expenses and a dedicated repair and replacement account is adequately funded.	Full points have been awarded. Keep up the great work.	
ial		Utility is collecting revenue sufficient to cover expenses	15	20			
Financial		Utility has a fee schedule and a collection policy that is followed	5				
Fin		Utility has no fee structure or collection policy	0				
	Worker's	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		Full points have been awarded. The utility owner must maintain an active workers' compensation policy to continue receiving these points.	
	Compensation	Utility has a current worker's compensation policy in place for all employees	2	_			
	Insurance	Utility has no worker's compensation policy	0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5		Utility owner has no past due State of Alaska payroll tax liabilities and is current with all ESC tax obligations.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2	5			
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score		68	3			