

**Best Practices Score  
Chenega  
Spring 2026**

| Category  | O&M Scoring Criteria  | Possible   | Score | Explanation of Score   | How to Improve Score   | Contact   |   |
|---|---|--|-------|--|--|---|---|
| Technical   | <b>Operator Certification</b>   | Utility has more than one operator certified to the level of the water system  | 10    | 10   | System Classification: Water Treatment 2<br>Primary Operator: <i>Joseph Cross</i><br>Certification Level: <i>WT 2</i><br>Backup Operator: <i>Craig Parry</i><br>Certification Level: <i>WT 2</i><br><br>Full points have been awarded. | To maintain full points, Operators should continue to pursue the required continuing education and be prepared to renew certifications when necessary.  | ADEC Operator Certification Program<br>465-1139             |
|   |   | Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution  | 7     |  |  |   |   |
|   |   | Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator   | 5     |  |  |   |   |
|   |   | Utility has one or more operators certified at some level in water treatment or distribution   | 3     |  |  |   |   |
|   |   | Utility has no certified operators   | 0     |  |  |   |   |
|   | <b>Preventive Maintenance Plan</b>  | Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified  | 25    | 25   | The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance records to the assigned RMW.   | Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.  | Cullen Richmond<br>ADEC RMW<br>269-7571                     |
|   |   | Utility has a written PM plan; performance of PM and record keeping are not consistent   | 15    |  |  |   |   |
|   |   | Utility has no PM plan or performs no PM   | 0     |  |  |   |   |
|   | <b>Compliance</b>   | Utility had no Monitoring and Reporting violations during the past year  | 10    | 0  | The utility had 19 Drinking Water Monitoring and Reporting violations in 2025.   | The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.     | Christina Harris<br>ADEC Drinking Water Program<br>376-1861 |
|   |   | Utility had up to five Monitoring and Reporting violations during the past year  | 5     |  |  |   |   |
| Utility had more than five Monitoring and Reporting violations during the last year |   | 0  |       |  |  |   |   |
| Managerial  | <b>Utility Management Training</b>  | A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years | 5     | 5  | Amy DeBruhl attended Introduction to Operations and Maintenance Best Practices training on 4/14/2025.  | To maintain the full points, consider sending someone to one of the free RUBA trainings each year.  | Breanna Armstrong<br>DCRA RUBA Program<br>269-0168          |
|   | <b>Meetings of the Governing Body</b>   | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator  | 5     | 5  | Minutes were provided for 3 out of 4 meetings, in accordance with bylaws, during this reporting period. The water operator report was consistently included in the meeting minutes.  | To maintain full points, the governing body must continue to meet according to local ordinance/bylaw and provide RUBA with meeting minutes.   |   |
|   |   | The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements  | 2     |  |  |   |   |
| The utility owner's governing body does not meet                                    |   | 0  |       |  |  |   |   |
| Financial   | <b>Budget</b>   | Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body             | 15    | 0  | Documentation was not provided to RUBA during this reporting period.   | Provide RUBA with an adopted, realistic, and balanced budget; monthly financial reports that are submitted to the council and documented in meeting minutes. Contact your assigned LGS for advice and assistance. |   |
|   |   | Either the Utility or the Utility owner has adopted and implemented a budget, the other has not  | 13    |  |  |   |   |
|   |   | Either the Utility or the Utility owner has adopted a budget, but it is not being implemented  | 10    |  |  |   |   |
|   |   | Utility owner and the Utility have not adopted a budget  | 0     |  |  |   |   |
|   | <b>Revenue</b>  | Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account   | 20    | 0  | Documentation was not provided to RUBA during this reporting period.   | Provide RUBA with accurate monthly financial reports that shows the utility is collecting sufficient revenue to cover operating expenses. Contact your assigned LGS for advice and assistance.                    |   |
|   |   | Utility is collecting revenue sufficient to cover expenses   | 15    |  |  |   |   |
|   |   | Utility has a fee schedule and a collection policy that is followed  | 5     |  |  |   |   |
|   |   | Utility has no fee structure or collection policy  | 0     |  |  |   |   |
|   | <b>Worker's Compensation Insurance</b>  | Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place  | 5     | 5  | Continuous coverage for the utility owner was confirmed by a Department of Labor and Workforce Development database query on 12/31/25.   | Full points have been awarded. The utility owner must maintain an active workers' compensation policy to continue receiving these points.   |   |
|   |   | Utility has a current worker's compensation policy in place for all employees  | 2     |  |  |   |   |
| Utility has no worker's compensation policy   |   | 0  |       |  |  |   |   |
| <b>Payroll Liability Compliance</b>   | Utility has no past due tax liabilities and is current with all tax obligations   | 5  | 5     | Utility owner has no past due State of Alaska payroll tax liabilities and is current with all ESC tax obligations. | Full points have been awarded. Continue to submit timely reports and payments to maintain these points.  |   |   |
|   | Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations | 2  |       |  |  |   |   |
|   | Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed                       | 0  |       |  |  |   |   |
| CIP O&M Score   | 0   |  |       | TOTAL SCORE  | 55   |   |   |