

Best Practices Score  
Chenega  
Spring 2023

Category		O&M Scoring Criteria			Possible	Score	Explanation of Score	How to Improve Score	Contact	
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system			10	3	System Classification: Water Treatment 2 Primary Operator: <i>Joseph Cross</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Christopher Meyer</i> Certification Level: <i>Small Treated</i>  Joseph Cross and Christopher Meyer hold certifications but not at the correct level.	Joseph Cross has the CEUs to renew now; however, he passed the WT 2 exam and needs to apply for WT 2 certification. Christopher Meyer has the required CEUs to renew in 2023, and needs to take and pass the WT 2 exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution			7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator			5					
		Utility has one or more operators certified at some level in water treatment or distribution			3					
		Utility has no certified operators			0					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified			25	25	The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance records to the assigned RMW.	Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.	Matthew Russell ADEC RMW 269-3067	
		Utility has a written PM plan; performance of PM and record keeping are not consistent			15					
		Utility has no PM plan or performs no PM			0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year			10	0	The utility had 25 Drinking Water Monitoring and Reporting violations in 2022.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Christina Harris ADEC Drinking Water Program 376-1861	
		Utility had up to five Monitoring and Reporting violation during the past year			5					
Utility had more than five Monitoring and Reporting violation during the last year			0							
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years			5	5	Megan Green attended Financial Management for Rural Utilities training on 10/6/2022.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Patricia Sullivan DCRA RUBA Program 269-4549	
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator			5	5	Minutes were provided for the following months during this reporting period: August, November 2022. The water operator report was consistently included in the meeting minutes.	To maintain full points, the governing body must continue to meet according to local ordinance/bylaw and provide RUBA with meeting minutes.		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements			2					
		The utility owner's governing body does not meet			0					
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body			15	10	The utility owner has adopted an overall realistic and balanced budget that identifies utility income and expenses separate from other departments, but accurate monthly financial reports have not been documented in the meeting minutes.	Provide RUBA with accurate monthly financial reports that are submitted to the council and documented in the meeting minutes.	Patricia Sullivan DCRA RUBA Program 269-4549	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not			13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented			10					
		Utility owner and the Utility have not adopted a budget			0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account			20	5	The financial reports show the utility is not collecting sufficient revenue to cover expenses; a fee schedule or collection policy is on file with RUBA.	The utility needs to provide accurate monthly financial reports to RUBA and demonstrate sufficient revenue to cover the utility's expenses. Contact your assigned LGS for advice and assistance.		
		Utility is collecting revenue sufficient to cover expenses			15					
		Utility has a fee schedule and a collection policy that is followed			5					
		Utility has no fee structure or collection policy			0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place			5	5	Continuous coverage for the utility owner was confirmed by a Department of Labor and Workforce Development database query on 01/03/23.	Full points have been awarded. The utility owner must maintain an active workers' compensation policy to continue receiving these points.		
		Utility has a current worker's compensation policy in place for all employees			2					
		Utility has no worker's compensation policy			0					
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations			5	5	The utility owner has no past due tax liabilities and is current with all tax obligations.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations			2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed			0							
CIP O&M Score		3	SDS O&M Score			TOTAL SCORE		63		